

## Brian Whittall

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**From:** Timothy Blewett <[REDACTED]>  
**Sent:** 25 May 2021 11:15  
**To:** Tim Blewett  
**Subject:** Fwd: Grays Inn Wooburn Green HP10 0EJ

Begin forwarded message:

**From:** Timothy Blewett <[REDACTED]>  
**Date:** 24 May 2021 at 7:55:41 pm BST  
**To:** Backofficeenvironment.wyc@buckinghamshire.gov.uk  
**Subject:** Grays Inn Wooburn Green HP10 0EJ

Hi,

I am writing to formally complain about the noise and behaviour at the Grays Inn.

I have been a resident next to the pub for over eight years and this is the first time I have had to make such a complaint.

It has been a hard time for pubs and restaurants with the recent pandemic, so a certain amount of understanding and leniency has been observed. Unfortunately, there are issues which must be raised.

For 3 consecutive weeks now, there has been unacceptable late-night noise and behaviour. This is either being ignored, mismanaged, or encouraged from the pub. There are several videos of each occasion that the neighbour Bruce Gallup on the other side of the pub can share. One clearly shows the perpetrators seeing management and thinking they were to me made to stop but can clearly be heard to "crack on". There is a WhatsApp group that was setup on the suggestion of the Bucks environment officer. This is not affective.

Saturday 08/05/2021

From 11pm until 12pm:

Loud groups singing of several songs such as "Country Roads". This started in the back garden moving to the side of the pub. 3 meters my property along with foul aggressive language and shouting. This not only filled my house at such a late time but woke my sleeping children that until now have NEVER been woken from the pub activities. This was not only unsettling but being so close to our house unnerving. Might I add that over the Xmas period even though the pub was shut we had beer cans launched over the wall and outside my 5-year-olds window. This was brought to the attention of Brian Whittall from licencing.

The issue was brought up with the landlady who apologised and agreed that there was an issue to deal with.

Friday 14/05/2021

From 10.50 this evening we have the same group in the garden singing very loudly football songs and chants including the verses that should not be sung..... To be honest it was like being at a football stadium. Loud aggressive foul language after 11pm. This is where there is a video where the crack on from management can be associated.

Again, the loud aggressiveness and idea of a large group so close to our house with the noise echoing around I see as completely unacceptable and intimidating.

Now I accept that the past two weeks were when pubs and restaurants were outside only. People (me included) were excited to be able to be outside again and with friends and family. My issue was there were no checks on noise and behaviour but I am willing to give the benefit of the doubt that things will change.

Saturday 22/05/21 8.30-11pm

During the week, another neighbour brought up the issue of the outside tent and noise with the landlady. The landlady claimed that the event tent offered sound insulation. It doesn't. In fact, there is no sound insulation. It was claimed that customers feel uncomfortable being inside etc which on the face I can understand, but this night was even more intrusive.

The pub has installed an outside speaker.

This led to not only increased noise and disturbance but also the waking of a neighbour's two houses always, kids. Although appeal on the group WhatsApp group with the landlady was raised. This was ignored.

At 11pm we have this time a girl's chorus of "don't stop me now".

So where does this leave us now? This can't be a regular theme of a weekly sing song in the late hours. I know of very few other venues in Bucks and Berks that this is acceptable at this time of night. Management must either take responsibility and manage the issue or further action must be taken. Installation of outside speaker must have checks on sound and bass. I am hoping that mediation with the licences or checks can be reinstated to avoid any future issues. These issues are real for several other neighbours too but I know they are worried about what the consequences of complaint will be.

If the public house now thinks that that they can effectively do as they please at the loss of the neighbours' amenities and lawful right to enjoy their homes and gardens, then I shall pursue a full licence review to bring the pub in line with other similar establishments in a densely residential area.

  
Tim Blewett.

Regards

Wooburn Green  
Bucks  
HP10 [REDACTED]

## Brian Whittal

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**From:** Timothy Blewett <[REDACTED]>  
**Sent:** 05 October 2021 19:29  
**To:** Tim Blewett  
**Subject:** Fwd: Disturbance 03/07/21

Begin forwarded message:

**From:** Bruce Gallup <[REDACTED]>  
**Date:** 5 October 2021 at 7:26:09 pm BST  
**To:** Tim Blewitt [REDACTED]  
**Subject:** Fwd: Disturbance 03/07/21

Sent from my iPhone

Begin forwarded message:

**From:** Pomery Chris <Chris.Pomery@thamesvalley.pnn.police.uk>  
**Date:** 9 August 2021 at 08:24:48 BST  
**To:** Bruce Gallup [REDACTED]  
**Subject:** RE: Disturbance 03/07/21

Good morning Bruce,

Sorry for the delay in getting back to you but I have only just returned from a period of annual leave. Thank you for bringing this to my attention and hopefully it was a one off incident. If there are ongoing issues, could you please let me know and I will look into it further.

Kind regards

Chris

**PC 5033 Chris Pomery**

**Marlow Neighbourhood Policing Team**  
Tel 101 | Mobile 07974 126722  
Address | Marlow Police Station, Dean Street, Marlow,  
Buckinghamshire. SL7 3AB.



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**From:** Bruce Gallup [REDACTED]  
**Sent:** 23 July 2021 18:41  
**To:** Pomery Chris <Chris.Pomery@thamesvalley.pnn.police.uk>  
**Subject:** Re: Disturbance 03/07/21

Good evening Chris,

I am sorry to contact you - but it would appear that the 'Barring' from Grays Inn of these males has not lasted long- last night and again tonight they are in and very rowdy, with constant shouting and swearing in the garden.

Kind regards

Bruce Gallup

On 4 Jul 2021, at 00:15, Pomery Chris  
<[Chris.Pomery@thamesvalley.pnn.police.uk](mailto:Chris.Pomery@thamesvalley.pnn.police.uk)> wrote:

Good morning Bruce,

I am sorry if you were disturbed yesterday evening, it was largely down to a large group of males who had exited The Grays Public House and our presence gave them a target to hurl abuse at.

No arrests were made but I have spoken to the landlady of the Grays (who is very pro police) I asked her to come outside and witness the group and listen to the obscenities being chanted which she did. She confirmed that it was a group that have started frequenting her establishment after being barred from the Working Men's club and that she had already warned them that the Grays was being watched by the police. As a result of their behaviour, they will now find themselves barred from the Grays as well.

Kind regards

Chris

**PC 5033 Chris Pomery**

**Marlow Neighbourhood Policing Team**  
**Tel 101 | Mobile 07974 126722**

Address | Marlow Police Station, Dean Street, Marlow,  
Buckinghamshire. SL7 3AB.

<image001.png>

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If you have a non-urgent enquiry, please call the Police non-emergency  
number 101. If it is an emergency, please call 999. Thank you.

## Brian Whittal

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**From:** Timothy Blewett [REDACTED]  
**Sent:** 16 July 2022 08:36  
**To:** Brian Whittal  
**Subject:** RE: [EXTERNAL] Licence review Ref. 2200550 LAREV

Hi Brian,

I hope you are well.

Please accept this additional submission to the review of the pub licence.

Yesterday 15/07/2022 we were subjected to live band without any noise restrictions I.e. no doors or windows shut etc. Sound and percussion in house and garden.

As well as this the crowds shouting and smoking "stuff" at the front of pub, my house, and on the Green.

Please see video.

[REDACTED]

Regards  
Tim

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**From:** [Brian Whittal](#)  
**Sent:** 15 July 2022 14:49  
**To:** [Timothy Blewett](#)  
**Subject:** Automatic reply: [EXTERNAL] Licence review Ref. 2200550 LAREV

I shall be out of the office until Monday 18 July. I will have no access to emails during this time.

If you have any matters that require urgent attention please contact the Licensing Unit via the following email address: [licensing@buckinghamshire.gov.uk](mailto:licensing@buckinghamshire.gov.uk)

Thank you.



**DISCLAIMER FOR BUCKINGHAMSHIRE COUNCIL**

## Brian Whittal

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**From:** Nicholas Carter [REDACTED]  
**Sent:** 16 July 2022 13:21  
**To:** Brian Whittal  
**Cc:** Louise Carter  
**Subject:** [EXTERNAL] RE: The Grays Inn, Wooburn Green, License Review  
**Attachments:** Grays Inn Licensing Meeting.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

You don't often get email from nicholas\_carter@hotmail.com. [Learn why this is important](#)

[Please note this has been sent from an **external source** - treat with caution and **do not open** attachments / use links until you are sure this is a trusted communication see intranet/IT for advice.]

Dear Mr Whittall,

Please find attached a letter regarding the upcoming license review for the Grays Inn in Wooburn Green. If we can provide any further information, please do let us know. Could I also confirm that this letter is not for publication or viewing by the wider public but purely for the purposes of the forthcoming license review meeting?

Many thanks,

Nick & Louise Carter

Nicholas & Louise Carter  
[REDACTED]  
Wooburn Green  
Buckinghamshire  
HP10 [REDACTED]

Mr Brian Whittal, Head of Licensing &  
Buckinghamshire Council Licensing Sub-Committee

RE: Grays Inn, The Green, Wooburn Green, HP10 0EJ (Review), 4th August, 2022

Dear Mr Whittal and members of the Licensing Sub-Committee,

Thank you for taking the time to review the License of The Grays Inn, Wooburn Green. We're writing to you as residents of Wooburn Green and neighbours of The Grays Inn.

Since The Grays Inn reopened under its current management (with the exception of the period of COVID-19 restrictions), our ability to enjoy our home and garden in quiet and peace has been significantly impacted.

Wooburn Green is a lovely, small village with a strong community feel. However, the operation of The Grays Inn is at odds with this - in that:

- It generates a significant amount of noise through the playing of music (both live and recorded and both indoors and outdoors)
- It holds regular events (e.g birthdays and parties) which drive increased consumption of alcohol and therefore a louder, rowdy clientele
- Young children play and scream loudly in its garden throughout its opening hours and often well into the evening (c. 21:00 - 22:00)
- Many of its customers park illegally or dangerously on The Green and its neighbouring roads
- Its clientele have been known to shout and swear loudly, in a way which has been clearly audible to, and upsetting for, our young children while playing in their own garden
- There have been numerous instances of loud or anti-social behaviour around The Grays Inn following closing
- Strong cooking smells can be smelt in neighbouring properties - including our own - which seem in excess of what you'd expect from a typical commercial kitchen
- It's business model seems to focus on vertical drinking, the playing of loud music and an emphasis on outside drinking areas
- It deploys its extension (for which planning permission was granted as a dining room) as an events venue/function room - again producing noise from live and recorded music.

We have set out specific examples of some of these instances in the appendix below for reference.

Given this, we would be grateful if the sub-committee could consider changing The Grays Inn's license to better protect local residents and neighbours, and enhance Wooburn Green's status as a family-friendly and peaceful community where residents can enjoy peace and quiet.

Specifically, we would like the sub-committee to consider the following changes:

- A reduction in licensed opening hours to prevent noise and nuisance, and the disruption of peace and quiet, into the evening - specifically ensuring the garden is empty or completely quiet by a set time (for example 22:00)

- A ban on the playing of music (live or recorded) at the pub or some means of ensuring that music cannot be heard in neighbouring properties (with a robust process to police this)
- Increased accountability on The Grays Inn to manage its customers to prevent anti-social behaviour both during opening hours and in the period after (again, with a robust process to police this)

I hope this information has been helpful and thank you again for taking the time to review the license.

We genuinely want businesses that operate on The Green to thrive and grow with the community.

Regrettably, The Grays Inn is being operated in such a way that it is negatively effecting its neighbours and management have been unwilling or unable to make the necessary changes to prevent this.

Their business seems focused on the very style of events that a) include the loud playing of live or recorded music b) drives or encourages on vertical drinking.

We would particularly note that The Grays Inn (under a previous guise as The Queen and Albert) was granted planning permission for a dining room extension to the rear of the property but this seems to have become a defacto function or party room. This again is a major driver of noise and anti-social behaviour.

We would question whether the pub, at this point, represents a local amenity or is really just an event space that disrupts the local community and prevents neighbours enjoying their homes and gardens in peace and quiet.

As such, we believe changes to the license is now the only way the right of neighbours and the community as a whole to peace and quiet can be protected.

Many thanks,

Nicholas & Louise Carter

## **APPENDIX - General Commentary**

- Nuisance/Anti-Social Behaviour

This is a relatively regular occurrence and can range from customers of The Grays Inn lingering outside our home after closing or, in some situations, shouting or arguing either within their own group or with groups from neighbours pubs/bars.

It was specifically acute during Euro 2020 (played in 2021) when the pub opted to screen football matches in its garden and patrons used vuvuzelas or air horns during matches and in an extended period after - including well after closing when patrons spilled out on to the Green. Shouting and loud singing of explicit songs could also be heard clearly well after matches had finished.

We have a number of WhatsApp and phone records of messages to The Grays Inn complaining of these issues and requesting immediate action to resolve them. If any action has been taken in these instances, they have not been effective in addressing the situation.

- Music

The Grays Inn regularly plays loud music - both as part of events but also during a 'normal' service.

Typically speakers seem to be located inside the pub - specifically in the dining room - but have previously been pointed outside through open windows. Even when speakers aren't pointed

through open windows, music still clearly audible and impacts our ability to enjoy our home in peace and quiet.

- Parking

Customers of The Grays Inn park regularly on the double yellow lines on the corner of Windsor Hill and The Green (this is a particularly concern given it creates a blindspot on the corner and pushes cars out into the other side of the road).

Beyond that, cars with people walking to and from The Grays Inn have parked directly over our drive, blocking access to our property, or illegally within the junction of The Green/Windsor Hill.

Most recently, a Rebellion Brewery delivery van parked across our drive and blocked access to our property while making a delivery to The Grays Inn.

## **APPENDIX - Record of specific issues**

31st October 2020

Advised by the pub that they live music which will play between 2-3pm and 7.30 – 8.30pm.

This did not include the warm up set that the musician played. The music was loud, easily heard from our garden and was still playing at 9.40pm.

22nd May 2021

Text messages sent to the Grays Inn at 9:33pm and 9:45pm due to loud customers and music in the garden, to the pub by me, which eventually woke our then-3-year-old child.

29th May 2021

Birthday party held at pub which led to singing, chanting and general inconsiderate behaviour  
Another event at the pub. A birthday party.

5th June 2021

Customers in the pub shouting and singing in the pub garden, again disrupting sleep for our children and impacting our ability to enjoy our home and garden in peace and quiet. A message was sent at 10:32pm but no action was seemingly taken at the time and no response received until the following day.

31st July 2021

Another event with a private DJ (situated inside but clearly audible outside) leading to noise disruption and impacting our ability to enjoy our home and garden in peace and quiet.

1st October 2021

Customers screaming and howling in the garden causing disruption in the early evening.

12th December 2021

Customers who had left the pub had lingered on the Green and congregated outside our home - shouting loudly, arguing and swearing. We confronted those individuals at 12:45am and also contacted the pub at this time.

23rd December 2021

Again, customers in the garden shouting and crying out into the evening - specifically around 9:00pm.

22nd Jan 2022

Further noisy behaviour, shouting, crying out and audible swearing from customers in the garden.

5th May 2022

Further noise and shouting from customers in the garden, around 9:00pm - again impacting our ability to enjoy our home and garden in peace and quiet.

7th May 2022

Further shouting and cheering from customers in the garden, peaking at 9:30pm.

20th May 2022

Noticeable and strong food smells - peaking at lunch time. Again, impacting our ability to enjoy our home and garden and seemingly more prominent than you would typically expect from a commercial kitchen.

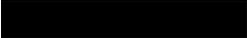
11th June 2022

An event was held, including base-heavy and loud music - leading to a request to the pub to turn the music off or down at 10:09pm.

9th July 2022

Another event held at the pub - leading to children playing loudly and screaming in the garden past 9.45pm. Music from the pub was audible inside our house and played past 10pm.

15th July 2022

Live music band playing for an event in the evening and into the night. Customers spilled out on to the Green with bottles and glasses and continued shouting and talking loudly up to 12 midnight. Empty bottles, glasses and litter were strewn across the Green in the morning. Photo of customers on the Green and videos of the music playing can be found here:   


Dear Mr Whittle,

Since I sent my submission there have been further incidents of really intrusive noise nuisance and that once again illustrate the lack of regard for neighbouring residents.

On 7th June there were assurances that there would only be music once a fortnight and that it would finish at 22.00 and only at weekends

On 18th June then assurances of once a fortnight and only at weekends were repeated.

Since then (5 weeks) we have been seriously disturbed 7 times, and the music/event almost always runs past the finish time we have been told.

Tuesday 12th July 20.56

[REDACTED]

Friday 15th July

20.33

[REDACTED]

22.19

[REDACTED]

22.10

[REDACTED]

22.16

[REDACTED]

22.29

After the band had finished

[REDACTED]

I also attach the WhatsApp trail

Louise Carter 21.50

*Graham, please can you turn the music down? I can quite clearly hear the music from inside my house, two doors down.*

Graham 21.56

*Will do now.*

Graham 22.10

*Last song then im stopping them.*

Bruce Gallup 22.16

*Seems there is more*

Tim Blewitt 22.19

*Not just me then?*

Bruce Gallup 22.24

*That's now 3 since you said you were going to stop*

Bruce Gallup 22.31

*The band may have finally stopped but now there is recorded music playing outside*

Graham 23.24

*I communicated to you out of respect so you had peace of mind it wasnt going on until 1am, my permitted licence of live music.*

*I let them play to '10.30pm' as planned...realised my phone clock abit faster than real time.*

..

[19/11/2021, 9:24:45 am] Tim: Hi Rachel, very sorry but i'm going to have to have a moan again. The noise, shouting and singing/chanting from the men between the pub and our house is starting to get a bit much. Last night it was loud enough to be heard over our TV and to wake my son in the front bedroom. On top of this there nitro canisters outside my house and yes i have footage of them leaving their car whilst doing their balloons and going to back of pub at 10.06 pm. Yes i know you shut at 10. The waste canisters are still out of the front of my drive. I have not complained about noise before as i know living next door to a pub it comes with the territory. Yet This group especially on a Thursday Friday and Saturday are starting to get out of hand. Their behaviour is also spilling out onto the Green with their other 'activities'. I do appreciate that it is hard to monitor outside activities inside the pub, but the noise, language and behaviour is becoming unacceptable. I will also not tolerate drug/hippie-crack taking, dealing or other antisocial activities outside my house. Please be aware that there is a problem which is getting worse and needs sorting out. Thank you for your time.

[19/11/2021, 9:48:44 am] Rachel Wilson: Hi Tim, yes Graham was aware of this last night and tried to control it and had asked several to leave hence probably why outside your house.

Graham swept up as much as he could last night and obviously discovered the extent of what they had been up to so we do apologise.

[19/11/2021, 10:02:31 am] Tim: I appreciate its a very hard situation to be in. I don't know if you are aware but Bruce from the Club UN-barred ALL members and non members for drug offences. This is obviously having a knock on effect. The group apparently left Grays and caused trouble outside Club last night. This group are an issue and attracting even more 'people' which i fear will end up in tears. As i said pub noise comes with territory and i have never complained before but their noise and behaviour cannot go on.

[19/11/2021, 10:08:18 am] Rachel Wilson: Yes unfortunately it was one of the regulars who usually is no issue it was his birthday and he brought some very unlikely people last night. Graham did have words with a few.

But the usual group of lads who are the Wooburn local boys wernt out last night (accept 1 or 2) they wernt part of the group hence the issues.

We will try and move anyone from sitting or standing at the front of the pub and sorry they woke your son.

[19/11/2021, 10:10:15 am] Rachel Wilson: I didn't know Bruce had unbarred them but I know the red lion have done the same.

[19/11/2021, 10:11:54 am] Rachel Wilson: The problem is last night we agree they wernt a good group but there are a few local lads who are tarnished with the same brush and they are decent.

We will speak with the guy whose birthday it was and say that his friends arnt welcome back.

[19/11/2021, 10:18:35 am] Rachel Wilson: Just spoke with Graham and he's going to go through cctv and BAR who ever had the canisters

[19/11/2021, 10:20:26 am] Tim: I know exactly who all of them are and their names. I also know what activities at least 3 of them are up to. Birthday boy [REDACTED] who ast Thursday left The Grays then squared up and racially abused to a committee member at club then went outside and vandalised one of the parasols outside club.

[19/11/2021, 10:24:04 am] Rachel Wilson: Omg that's awful but why don't Graham and I know any of this.

So yes that's the one whose birthday it was. He's a totally different character with us and doesn't say 2 words but will definitely be having strong words and

Graham will be going through cctv.

[19/11/2021, 10:32:09 am] Tim: Thank you again for your time and again i apologise that's its always me at the moment. What goes on at the Club or at the Gray's is not my business. You have a great pub which is the envy of the Green and area. I just do not want whatever is going on spilling out either in-front of my property. Damaging my property or adversely affecting my families right to live in my property relatively undisturbed.

Caroline Steven  
Licensing Team Leader  
Wycombe District Council  
Queen Victoria Road  
High Wycombe  
Bucks HP11 1BB

Bruce Gallup  
[REDACTED]  
Wooburn Green  
HP10 [REDACTED]

Date: 9th August 2020  
Ref : Grays Inn , Wooburn Green  
License Number: 19/02093LAPRED  
Case Officer : Brian Whittle

Dear Caroline Steven,

I am writing to you with regard to Grays Inn, Wooburn Green. I have lived next door the pub, formerly called The Queen and Albert, since August 2010, just over ten years.

The newly refurbished and re-named Grays Inn has a music licence, but has a condition on it under the 'Prevention of public nuisance' section that:

'1. All doors and windows are firmly closed during entertainment of music nights except for immediate access and egress of customers and staff'

Yesterday (8th August 2020) the owners, staged a music event in the garden, with a DJ playing, from mid afternoon until around 9.45pm - I had been assured it would end at 9pm but it only finished when another neighbour and I complained in person, independently.

During the course of the afternoon and evening the music was extremely intrusive. We felt we were unable to enjoy use of our own garden as the music and conversation coming from the pub garden was so loud. When we tried to settle for the evening in our sitting room, the music was still clearly audible and was worse if we had doors and windows open - which given how hot it was on Saturday made our afternoon and evening intolerable.

During a conversation with the licensees, they assured me that they had spoken to the council and had applied for a licence for this event and had also 'set levels' with the council. They also said that they intend future events this summer and are intending to have the licence extended for next year.

It would seem clear the the reason for the condition under the 'Prevention of public nuisance' in the licence is to recognise that this is a residential area and surrounded by listed buildings within the Wooburn Green Conservation area and having music events in the garden clearly is counter to this and I would assume would require a new licence application, or at the least a major variation.

Could you advise me if an application has been received, as I would like to make a representation to formally object to it.

If you have not received an application/variation I wonder if you can advise me what I do next to prevent our afternoon and evenings being disrupted from music events that appear to be outside the current licence conditions held by the landlords.

I am genuinely pleased that the current licensees are bouncing back from this extraordinary time, but this should not be to the detriment of the neighbours on all sides. We all accept the general noise from living near a pub and also at times it is noisy but this change is far and above the normal scope of activities and fundamentally changes the character of the residential surrounding area, preventing our right to peaceful enjoyment of our homes.

Yours sincerely

Bruce Gallup

Licence review Ref. 22/00550 LAREV submission.

## **Background**

My wife and I bought our house next door to the then called Queen and Albert nearly 10 years ago.

The pub is a grade 2 listed Victoria building, closely flanked by two 400-year grade 2 listed farmers cottages. Mainly constructed from wattle and daub. There are also residential properties surrounding the back of the pub gardens.

After moving in we have had no reason to complain. We always accepted that moving next to a pub would come with the standard hubbub of a country village pub standard noise in the gardens and the coming and goings of customers.

In 2013 the pub had major developments to the buildings and structures. Part of this was the construction of a room out the back which was at the time stated for use of restaurant and fine dining. Planning permission was granted with strict limitations on noise generation. This room, without any sound insulation or drapes on windows etc is now used as a "venue" for live DJ sets and bands.

From 2020 the pub has intensified its activities to the extent that my family and I cannot enjoy, not only our garden but also our house. The neighbours and I have tried to solve the various problems through consultation with Environmental Health, Licencing, the Licensees etc but instead of progress the situation has got worse. We now have regular outside DJ events which are advertised on their Facebook page as Ibiza on Wooburn Green.

We have been repeatedly told by the licensees that something will happen which hasn't. Or have been given excuses like below for "bad" nights.

Apologies, I'm too soft/hospitable I let it go on for too long and too loud. I did let them go on later to honour an 11.30pm end time on music on the booking made a few months ago. I said can go on later on proviso that volume is lower but dj kept turning it up. My fault for not putting my foot down and I kept saying we have neighbours to consider. We'll make a point on all future events of telling them music ends at 11pm. I am sorry I appreciate how annoying that would've been.

The attitude of the pub to us is that they are benevolent to us. They have a right to make money regardless of neighbours and I quote

"I'm sorry I'm not going to respond any longer. Graham and I do far better and take far more responsibility than any other landlord in 150 years that the pub has been open, long before residential existed so please don't attack us. We do everything for our neighbours on a daily basis and continue to lose business based on the demands of local residents."

Thus, I believe that the current licence is old and outdated. It needs this review to protect the amenities of its neighbours and protect our rights to enjoy our houses and gardens. The main issues are highlighted below.

There are many more examples that can be produced on request. Our joint neighbourhood WhatsApp group is also available for inspection if required. Since its creation on the 24<sup>th</sup> of October 2020 there are at least 27 occasions where the residents have been adversely affected by anti-social behaviour and noise from Gray's Inn. Stopping us from enjoying the quiet enjoyment of our home and gardens affecting our families and our children.

## Anti-Social Behaviour

### Throwing of items either on or around my property from pub customers:

On various occasions I have had things thrown from the back of the pub premises onto the back of my property.

1.



31/12/2020 (please note that apart from tenants at the pub it was supposed to be shut)

Beers cans thrown onto the roof of house outside my youngest sons' bedroom.

The excuse from the pub was that it must have been the other neighbour's fault. Which is an impossibility.

2.

13/01/2020



Here we have a video of a gentleman, well known to the police for his "activities" around the Green. Who was a resident, of the Gray's, littering outside the front of my property.

3.



31/01/2022

Redbull cans thrown over from pub midway up garden.

4.

17/06/2022

At 21.41 in the evening. Stones were being thrown from the back of the pub hitting my house, windows, and back patio area. The pub was informed of the issue and that something must be done. This was not only but a major worry for damage to my property and the safety of my family.

The pub took until 22.29 for them to look at CCTV and react. The response was as follows.

Firstly

“Ive checked on the group sat at the side and they arent doing anything. They did say someone walked past them and threw something as they left. I can check cctv to see what happened”

Then

“Just watched cctv they were throwing stones at the birds pooping on them in the tree. I told them no more”

For me there is no excuse and I cannot understand why these customers were not dealt with swiftly and more severely. This sort of behaviour is not being monitored or managed by the pub.

5.

Although the Pub gives lip service to both residents, and the police that they are actively controlling their customers. Alas the facts do not match up.

The Working Men's Club, only a few yards down the road were to have their licence revoked by the Police due to the activities of then then clientele. Offences including, drug taking, drug dealing, anti-social behaviour. This included activities from people around the Green.

The Gray's Inn welcomed these barred people into their establishment, and although said these people were barred. No such thing occurred. The names and their offences are openly available, but profit seems to take preference to a safe environment on the Green.

6.

Complaint 28/05/2021

Hi,

I am writing to formally complain about the noise and behaviour at the Grays Inn.

I have been a resident next to the pub for over eight years and this is the first time I have had to make such a complaint.

It has been a hard time for pubs and restaurants with the recent pandemic, so a certain amount of understanding and leniency has been observed. Unfortunately, there are issues which must be raised.

For 3 consecutive weeks now, there has been unacceptable late-night noise and behaviour. This is either being ignored, mismanaged, or encouraged from the pub. There are several videos of each occasion that the neighbour Bruce Gallup on the other side of the pub can share. One clearly shows the perpetrators seeing management and thinking they were to me made to stop but can clearly be heard to "crack on". There is a WhatsApp group that was setup on the suggestion of the Bucks environment officer. This is not affective.

7.

Saturday 08/05/2021

From 11pm until 12pm: [REDACTED]

Loud groups singing of several songs such as "Country Roads"( see video attachment). This started in the back garden moving to the side of the pub. 3 meters my property along with foul aggressive language and shouting. This not only filled my house at such a late time but woke my sleeping children that until now have NEVER been woken from the pub activities. This was not only unsettling but being so close to our house unnerving. Might I add that over the Xmas period even though the pub was shut we had beer cans launched over the wall and outside my 5-year-olds window. This was brought to the attention of Brian Whittall from licencing.

The issue was brought up with the landlady who apologised and agreed that there was an issue to deal with.

8.

Friday 14/05/2021

From 10.50 this evening we have the same group in the garden singing very loudly football songs and chants including the verses that should not be sung..... To be honest it was like being at a football stadium. Loud aggressive foul language after 11pm. This is where there is a video where the crack on from management can be associated.

Again, the loud aggressiveness and idea of a large group so close to our house with the noise echoing around I see as completely unacceptable and intimidating.

Now I accept that the past two weeks were when pubs and restaurants were outside only. People (me included) were excited to be able to be outside again and with friends and family. My issue was there were no checks on noise and behaviour but I am willing to give the benefit of the doubt that things will change.

Saturday 22/05/21 8.30-11pm [REDACTED]

During the week, another neighbour brought up the issue of the outside tent and noise with the landlady. The landlady claimed that the event tent offered sound insulation. It doesn't. In fact, there is no sound insulation. It was claimed that customers feel uncomfortable being inside etc which on the face I can understand, but this night was even more intrusive.

The pub has installed an outside speaker.

This led to not only increased noise and disturbance but also the waking of a neighbour's two houses always, kids. Although appeal on the group WhatsApp group with the landlady was raised. This was ignored.

VIDEO 3 [REDACTED]

At 11pm we have this time a girl's chorus of "don't stop me now".

So where does this leave us now? This can't be a regular theme of a weekly sing song in the late hours. I know of very few other venues in Bucks and Berks that this is acceptable at this time of night. Management must either take responsibility and manage the issue or further action must be taken. Installation of outside speaker must have checks on sound and bass. I am hoping that mediation with the licences or checks can be reinstated to avoid any future issues. These issues are real for several other neighbours too but I know they are worried about what the consequences of complaint will be.

If the public house now thinks that that they can effectively do as they please at the loss of the neighbours' amenities and lawful right to enjoy their homes and gardens, then I shall pursue a full licence review to bring the pub in line with other similar establishments in a densely residential area.

Kind Regards

Tim Blewett.

9.

09/06/2021

Group of men climbing up party wall of pub and peering over to our house. They started shouting at my wife and I whilst having a quiet midweek dinner on our patio. I called the pub and recognised the men as people who were barred from the Working Men's for anti-social behaviour and drug dealing. I believe nothing was done.

Police response to complaints of antisocial behaviour from pub 14/07/2021

Good morning Bruce,

I am sorry if you were disturbed yesterday evening, it was largely down to a large group of males who had exited The Grays Public House and our presence gave them a target to hurl abuse at.

No arrests were made but I have spoken to the landlady of the Grays (who is very pro police) I asked her to come outside and witness the group and listen to the obscenities being chanted which she did. She confirmed that it was a group that have started frequenting her establishment after being barred from the Working Men's club and that she had already warned them that the Grays was being watched by the police. As a result of their behaviour, they will now find themselves barred from the Grays as well.

Kind regards

Chris

PC 5033 Chris Pomery

Marlow Neighbourhood Policing Team Tel 101 | Mobile 07974 126722 Address | Marlow Police Station, Dean Street, Marlow, Buckinghamshire. SL7 3AB.

10.

21/01/2022

23.22 and loud chanting singing and shouting from the back of the pub wakes my children. The pub response to complaint is that they have asked but pub shut at 23.00 on the dot.

11.

22/01/2022

The neighbour Louise Carter (two doors down from the pub) makes the blow complaint.

Please can this noisy behaviour be stopped Rachel. The pub is a village pub, surrounded by houses and families. You said you can't be held responsible for what people's behaviour but the pub is drawing these people to the village and plying them with alcohol. I'm afraid your customers are now more noisy and problematic than the working men's club. And that's saying something!

12.

20/03/2022

00.55 Noise and disturbance from tables and chairs bolted to floor at front of the pub until 01.00 even though the pub had completely closed by 11.30pm. This woke and upset by eldest son so much that could not sleep in his room.

The pub's response was

Hi Tim sorry I didn't respond.

This is always an issue. We will try and make a conscious effort to get them to go home when we leave. Problem is because they live in Wooburn Green they just don't want to go home. But Graham had locked and all customers gone by 11.30pm.

This is a group that were on "their" property using "their" tables and chairs.

13.

22/05/2022

23.59 Noise shouting and disturbance outside the front of the pub that could be heard inside at back of house. Woke my son.

The noise was blamed on the landlord of the Red Lion trying to get customers to go over to his pub.

### Amplified noise from the pub.

This is coming from two main sources.

It must be remembered that our neighbouring properties are within a few of meters from the pub and the positioning of the relatively new extension is an acoustic nightmare for our properties with little or no protection provided by the pub to reduce the impact to our properties.

-Outside speakers

-Inside music events with sound unchecked. Doors and windows are open.

The pub has moved its business plan to regular DJ sets indoors and outdoors. The pub openly advertises these events on Facebook at Ibiza vibes and chilled outside DJ's. These events for us neighbours are anything but chilled which make our gardens unliveable and having to keep our doors and windows shut to try to minimise the amplified sounds and bass overtaking our homes





**A list of just some of the complaints made to the pub regarding noise since 2020.**

08/08/20 Outside DJ event. With DJ setup with sound system in garden from 16.00 in the afternoon



Grays Inn.pdf

until 21.45 (please see letter from neighbour to licencing)

GRAYS INN PDF1

31/10/20 Music and bass, patrons

19/05/21 Sound from outside tent

22/05/21 Music and patrons

29/05/21 Loud and aggressive singing and chanting from garden

05/06/21 Loud and aggressive chanting from garden

08/06/21 Outside speakers making unbearable noise both outside and inside homes.

31/07/21 Music and noise unbearable

01/10/21 Screaming and howling from garden

12/10/21 Music loud and over TV inside

18/11/21 Thursday night shouting. Chanting. (NITROS) being used outside and into pub and canisters strewn on floor.

12/12/21 Patrons so loud wake up neighbours' children.

23/12/21 Usual from patrons in garden singing and chanting late at night.

21/01/22 Singing and chanting in garden continuing way after pub closed.

22/01/22 Noise from customers chanting and singing late into night.

05/02/22 Loud intrusive music in gardens and homes

19/03/22 Outside speaker system setup on outside decking. Speaker pointing directly at nos. 25 and another to the rear garden.

20/03/22 Large group outside pub shouting when pub shut

30/04/22 Intrusive music in garden.

05/05/22 Rowdy customers in garden on Thursday (school night)

06/05/22 Music so loud that in our homes.

07/05/22 Late night shouting and cheering.

21/05/22 Past midnight and customers shouting, singing, and cheering outside side and front of pub.

26/05/22 Music from pub in homes and gardens. (Thursday) school night.

02/06/22 Music in gardens blaring. Speakers have been placed facing outwards in pub windows.

11/06/22 Music so loud that bass in houses not only next door but two doors down. Past late into night past discussed times.

17/06/22 Music loud indoors and outdoors. Intrusive into homes. And gardens. Stones being thrown at 25

28/06/22 [REDACTED]

Tuesday (school) night DJ set with MC. Loud and intrusive in homes and gardens. Expletive and language from MC music in homes, gardens, and children's bedrooms. (See video attachment) please note that my phone does not pick up on the excessive bass.

09/07/22 [REDACTED]

Arrived home with family at 9pm. Front of house had strong smell of cannabis as men were leaving pub to sit the bench opposite pub on Green to smoke weed then return to pub.

The pub had all its back windows and bi folds open with sound system and disco lights flashing against house. Bass was so loud that unable to watch TV let alone thing of opening windows on hot night. My children cannot sleep due to sound in house.

Bass, lights and antisocial behaviour continues to get worse past. Music until midnight.

People still shouting and singing at back of pub until 00:20 in the morning.

Again please note that the associated video does not show the bass as poor recording on smart phone and the flickers are the disco lights.

**What changes to the licence I believe to be necessary to protect our lawful right to enjoy the quiet enjoyment of our homes.**

1. Any music or commentary generated during general entertainment events shall not be audible at the perimeter of the premises with neighbouring residential properties.
2. The Licence Holder or his representative shall, during any such entertainment, conduct regular assessments of the noise coming from the premises on every occasion the premises are used for regulated entertainment, and shall take steps to reduce the level of noise where it is likely to cause a disturbance to local residents.
3. A written record shall be made of those assessments in a logbook kept for the purpose and shall include the time and date of checks, the person making them and the results, including any remedial action. Such records shall be available for inspection upon demand by an Authorised Officer of the Responsible Authority for Environmental Health matters.
4. All windows and doors to the licensed premises shall not be fixed open during all times Regulated Entertainment is taking place and shall not be left open at any thereafter until the close of business of that licensed session - save for access and egress.

5. Speakers are to be kept within the premises and are not to be positioned near to openings such as doors and windows.

6. No live or recorded music is to be played in the garden area.

7. Clear legible notices shall be erected on the licensed premises requesting patrons and staff to keep noise to a minimum and to respect local resident's privacy when entering or leaving the licensed premises and the area.

8. A zero tolerance towards antisocial behaviour will be enforced at all times. Drunkenness on the premises, in public and violent antisocial behaviour will not be tolerated. All staff employed at the premises are to undergo training in dealing with incidents of antisocial behaviour. Details of training provided shall be made available for inspection by an authorized officer of South Bucks District Council.

9. The back gardens shall be closed by 10pm daily and no customers will be permitted to remain in that area after that time.

10. A pub watch policy be implemented with accordance with other licenced premises around the Green such as The Red Lion and the Working Men's Club with barred from one, bared from all. To stop antisocial behaviour moving around the Green.

11. Bottling up into bins should not happen between the hours of 21.00 to 08.00 hours.

12. The back gardens shall be closed by 10pm daily and no customers will be permitted to remain in that area after that time.

When I bought my house, next door to Grays Inn, (formally The Queen and Albert) in 2010 (nearly 12 years ago) I fully accepted that there would be some noise from the beer garden and generally there have not been many issues that have negatively affected the enjoyment of my home, but the developments of the past 2 years have become far in excess of what I believe to be acceptable. The current licence holders are the third in that time. I am not the bloke that bought a house next to a pub and is now moaning about it. In this submission, although there have been countless times over the last 2 years when music has been extremely intrusive, I have mainly concentrated on the more recent events as I am more concerned about where we are now and how this moves forward. All the videos were taken on a standard iPhone, please follow the links so you can appreciate the reality of the situation.

Grays Inn is surrounded on three sides by residential properties and there is only one other commercial property on this side of The Green.

In the summer of 2020, as the country began to come out of lockdown and the pub was able to open its garden, occasional live music was introduced. This was extremely intrusive, (video 1-2) so with the agreement of neighbouring residents and the pub I organised a visit from Mr Goodbun (Bucks Council) where we played music in the pub garden then visited the gardens of neighbouring properties, we talked about the noise nuisance and ways it could be lessened he also advised that a Noise Management Plan should be completed. We also set up a WhatsApp group to allow easier communication.

There were several more events in the autumn which were equally intrusive.

In the spring of 2021, once again music began to be played in the garden and exterior speakers were fitted, this became unbearable. I arranged a meeting with Mrs Wilson and Mr Potyka to see if we could come to an amicable resolution prior to submitting a formal noise nuisance complaint.

It was agreed that they would not play music in the garden, that the speakers would be removed and that there would be a maximum of 6 events a year where music may be heard in the garden.

This agreement has loosely worked until the beginning of this year, but since then there have been many more frequent music events.

On 19th March I asked (via the WhatsApp group) for some indication of what the pub's plans were since it was fairly obvious the agreement from 2021 was not being followed. Following many more events and many more complaints to the pub from residents, offers of meetings that were never arranged, being told there wasn't music in the beer garden when speakers were set up pointing directly out of the back windows and music so intrusive that I felt unable to use my garden, on 7th June the pub outlined their plans for music and events

*Evening,*

*Re: Events/Live Music.*

*Indoors - I don't believe we agreed a limit. We will have private events i.e. birthday party, wedding reception.*

*These private events will generally have live music.*

*We will have our own live music for normal patrons.*

*Doors and Windows will be closed from 9pm and music will go off by 11.15pm. We will monitor noise levels.*

*Outdoor - these won't be very often (less than 6 per year). We had no choice before due to Covid but now the majority will be indoors. When we do have Live Music outdoors this will be until 10pm on a weekend ONLY. Generally will be an acoustic singer...unlikely to be a band/dj. We don't have anything planned as yet.*

*We would rather play indoors so we can play to the whole pub but with the sound significantly cushioned outside and we can close doors/windows at a reasonable time.*

Regards,

*Graham and Rachel -Whatsapp message 7th June*

On 11th June there was a private party with a DJ when music was still disturbing us inside the house until 23.45

On 12th June we received a response to complaints

*...The volume and timings of music was reasonable in terms of our licence. I was only mindful of the volume and time in terms of fulfilling a gesture of goodwill.*

*I sent a courtesy message to warn of the event and gave some timings. Okay, we went over them slightly but we broke no agreement / law. I'm merely trying to juggle the expectations of customers against pleasing neighbours living so close. In general, we get so many complaints about how early we do last orders and close the Pub I think thats a good gauge how considerate and respectful we are. We generally hold an event like last night ie til midnight, once a fortnight on a weekend..I think thats more than reasonable for a Pub.*

On 17th June there was an event with a DJ again with a speaker set up in the back windows,

17th June 2022 19.5



17th June 2022 22.57



I contacted the pub at around 20.00 to ask what they could do about it and had the response

*Ive been checking. Gardens very chilled.*

*Customers are quiet. Volume and type of music is bordering on background.*

I don't consider this level of intrusion to be background.

Later in the evening there were stones thrown at birds that hit a neighbouring property, antisocial behaviour, including singing/shouting at around 23.00 and people still outside the pub at 01.30 After more complaints on 18th June we received another response

there were stones thrown at birds that hit a neighbouring property, antisocial behaviour, including singing/shouting at around 23.00 and people still outside the pub at 01.30 After more complaints on 18th June we received another response

*Rachel and I have chatted and the best we can compromise is live music once a fortnight and the noise level when played into the garden in summer (we HAVE to have some form of entertainment to be successful) we will get to a low level. I think it will be impossible for Bruce's garden to have complete silence just because of the proximity. I think its reasonable from a Pub in summer with a beer garden that you will naturally hear the hub*

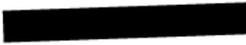
*of music and chat. Also your courtyard must deflect/trap the sound and wind direction will play a factor. Complete minefield for us. I can promise though that the music will be lower going forward.*

On 28th June (Tuesday) there was another party with a DJ - again back windows open, after more complaints the windows were closed at around 20.00 but the difference was negligible and far from 'hub of music and chat' and the level of nuisance and intrusion is far from acceptable.

Tuesday 28th June 19.43

Tuesday 28th June 20.24  
After windows were closed

Tuesday 28th June 22.09



On 1st July there was a live music event, and again 9<sup>th</sup> July a 9hr barbeque and music we went out but when we got home at around 23.15 the music was still extremely intrusive audible inside the house and continued til around 23.40 with noise, shouting and cheering etc til gone midnight.

9<sup>th</sup> July 2022 23.29



Since 8th April (13 weeks) there have been in excess of 17 occasions when music has been played into the garden and at most times made it impossible to stay outside, there are also rooms in the house that music can clearly be heard.

The events will often start in the afternoon and then go late into the night on 11th June for example music was still playing and audible inside our house after 23.45.

Alongside this there have been of issues with clients leaving - excessive singing, shouting, throwing of bottles etc often til after midnight (21st May, 11th June)

Neighbours have been reluctant to ask for a license review but now after years of trying to engage with the pub and on the face of it the pub appear to be trying, nothing really changes and the same issues keep coming back, getting worse and more regular so we feel that we have no option, particularly since Grays Inn are clearly intending more of these events, taking their main gauge of being responsible by what their clients would like and feel it is reasonable that neighbouring properties should expect this level of noise nuisance and compromise of the peaceful enjoyment of their homes.

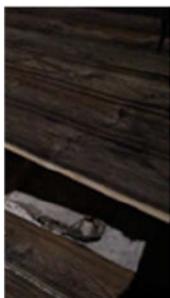
The license for this property has not been reviewed for many years, certainly not since the rebuilding (2014) and development of the function room into a regular music venue (since 2020) which during the summer months includes the garden. I believe that the review should place conditions on the license that recognise its location in both a residential and conservation area, to protect the neighbouring properties from noise nuisance and antisocial behaviour and bring it in line with similarly located licensed premises in the area.

Since the function room was rebuilt and music began to be played in it, the music has been audible in our garden and if there is a band playing often in the house as well. As part of the license review I would like to see a requirement for additional acoustic insulation installed in the function room with particular attention to the glazed partition linking the function room to the original building. And that when there is any music all doors and windows are kept closed except for access and egress also that any speakers should not be positioned near doors and windows.

Since Grays Inn has made the decision to have music playing in the garden the noise nuisance has been intolerable - we cannot use our garden without being extremely disturbed by the music and the response from the pub is that they feel they need to have music to be successful and that it is reasonable that we should expect and accept it. I do not accept that the peaceful enjoyment of my home, garden and those of my neighbours should be compromised to facilitate a business model of music events. As part of this review, given that the pub is surrounded on 3 sides by residential properties, I would like to see a condition that any music or commentary generated during entertainment events shall not be audible at the perimeter of the premises with neighbouring residential properties.

Since Grays Inn has become more popular for music events, parties etc there has been a much increased problem with antisocial behaviour, late night singing, chanting, shouting, swearing, throwing of bottles etc in the garden during opening hours and in front of the pub afterwards -often until past midnight. As part of the review I would like to see this addressed, and perhaps joining the other licensed premises around The Green in becoming an active member of Pubwatch.

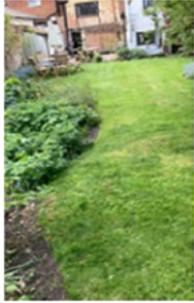
V1 15th August 2020 21.00	V2 30th August 2020 16.49	8th May 2022 23.27
		
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16.10

16.19

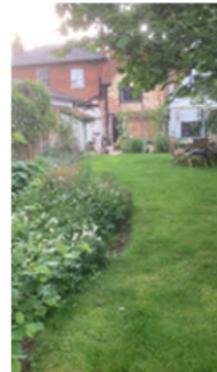
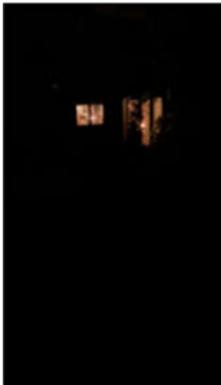
17.27



21st May 2022- 22.09



2nd June 2022 - 17.59



## Brian Whittal

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**From:** rachael hill [REDACTED]  
**Sent:** 14 July 2022 15:53  
**To:** Licensing WYC  
**Subject:** [EXTERNAL] Gray's Inn Review

**Categories:** Brian

Some people who received this message don't often get email from rachaelchildcare@gmail.com. [Learn why this is important](#)

The Licensing Manager,

Buckinghamshire Council

14/07/2022

RE: Gray's Inn, Wooburn Green.

As long term Wooburn residents, we are saddened to see that the license for Gray's Inn is under review. We would like to oppose this attempt to alter the license.

Gray's Inn offers a pleasant, accessible, and inclusive environment for local residents. It has established itself as an integral part of the local community—hosting the Resident's Association's Santa's Grotto, for example. The premises are kept to a very high standard, with much recent investment and improvement under the current owners. It is a popular venue for community events, and for functions such as weddings and birthdays.

The Inn is an essential part of the character and charm of the local area, which has lost many pubs including The Red Cow (formerly on the Green, now a house), The Rose and Crown, The Firefly, The Mason's, The Heart in Hand, The Mother Redcap, and more. The local 'Working Men's Club' also reached the end of its lease last year, with its future now uncertain. As such, the continued survival of Gray's Inn is important to the people of Wooburn Green and its surrounding villages.

Gray's Inn has worked hard to stay open over recent years, especially in light of the recent Covid-19 restrictions, through initiatives including selling takeaway coffees and breakfasts from a converted horsebox on the pub property.

We are aware that some near neighbours of the pub have continually complained about 'issues' including: the smell of cooking bacon from the horsebox, cooking smells from the kitchen, and noise from the pub and its garden. Bizarrely, one neighbour even blamed the pub for the after-effects of a Saharan dust cloud.

Gray's Inn tries hard to accommodate its neighbours. For example: it ceased using the horsebox despite its popularity, sound levels and live music volumes are kept low, windows are kept closed at night to prevent sound from spreading. Any events held at the pub finish early: for instance, Jubilee celebrations finished at 10pm to prevent complaints. These are hardly concerts or festivals. Indeed, the owners of Gray's Inn finish events earlier, and close the pub earlier, than their current license allows specifically to placate their neighbours. We have witnessed bemused customers asking why music is played so quietly, and why the pub closes so early.

Everybody, of course, is entitled to enjoy their home in peace. Nonetheless, we cannot comprehend how Gray's Inn, in any way, prevents its neighbours from doing so. It seems, sadly, that some individuals are unappeasable: they lament Gray's Inn's very existence (or perhaps their own choice to move adjacent to a pub) and are now attempting to alter its license so as to reduce its viability as a business. It is imperative, for the good of the village and community as a whole, that they are prevented from succeeding.

Yours faithfully,

Mr Jonathan Hill, [REDACTED] Wooburn Green

## Brian Whittal

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**From:** PHILIP ODDS [REDACTED]  
**Sent:** 18 July 2022 06:58  
**To:** Licensing WYC  
**Subject:** [EXTERNAL] Gray's Inn HP10 0EJ

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**Categories:** Brian

Some people who received this message don't often get email from phil.odds@btinternet.com. [Learn why this is important](#)

Dear Sirs,

I feel I must write in support of Gray's Inn, regarding it's License review.

The pub has been on the Green since the 19th century, providing a valuable resource for the community, enabling residents to meet up in a convivial atmosphere Any change to they're license, especially in the current financial climate will make the success of this local amenity much more precarious, at a time when we are losing pubs at an alarming rate.

The pub has been a feature of the Green for many years longer than any resident which begs the question. What were new residents expecting when they chose to move next to / near a pub? Please look favourably on this valuable local amenity .

Yours Faithfully

Philip Odds  
Wooburn resident

## Brian Whittal

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**From:** Dick Stockford [REDACTED]  
**Sent:** 15 July 2022 11:16  
**To:** Brian Whittal  
**Subject:** [EXTERNAL] Licence Review Ref 22/00550 Greys Inn. Wooburn Green.

You don't often get email from dick\_stockford@hotmail.co.uk. [Learn why this is important](#)

Dear Mr Whittle,

I write to you in support of my neighbour Tim Blewett.

I am an older gentleman and whilst the sound from Greys Inn does not disturb me that much I can understand how the gardens adjacent to the pub must suffer constantly from the music and loud voices that emanate from the pubs garden.

I understand they have repeatedly asked to turn the sound down but have had very little response.

I very much hope you will give consideration to my neighbours having listened to their grievance.

I would also hope that 'The quiet and peaceful enjoyment of our gardens' is not asking too much.

Yours Sincerely.

Richard Stockford. [REDACTED]

## Brian Whittal

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**From:** rebecca cannon [REDACTED]  
**Sent:** 14 July 2022 18:56  
**To:** Licensing WYC  
**Subject:** [EXTERNAL] Grays Inn License Review Wooburn Green

**Categories:** Brian

[Some people who received this message don't often get email from [REDACTED]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification> ]

To The Licensing Manager

My name is Mrs Rebecca Cannon and I am very saddened to hear that there is a license review for The Grays Inn.

I am 63 years old and have lived in Wooburn Green for most of my life and was actually born along Holtspur Avenue. I know times change but there is hardly a pub left in the village now. I have been to The Grays Inn on many occasions and ordered food (which is highly recommended!) . During the week the pub closes early and also does at the weekend because of one or two of the neighbouring properties.

As and when the pub does have music playing, it is always inside and you can hardly hear it outside. I find it unbelievable that the neighbours complain, as you'd get more noise living next door to a grave yard! I have also never witnessed any rowdy behaviour from any other customers visiting the Grays Inn so am a bit mythed as to how the neighbours have and grounds to make complaints. Furthermore, perhaps the neighbours should have taken the local ambience into consideration when making the decision to purchase a property next door to a pub. If they were looking for peace and quiet, perhaps they'd have been better off moving somewhere a little more rural and isolated.

Why are so few able to ruin it for so many? This sadly that seems to be the case nowadays! It is a lovely pub that you feel safe visiting, be it on your own, or with friends or family.

I hope you can take the thoughts of myself and our local community into consideration as there are many locals that are upset to see the pub is having its license reviewed. The village needs places like the grays inn where we can all go and enjoy ourselves.

Regards  
Mrs Rebecca Cannon  
[REDACTED]  
Wooburn Green,  
HP10 [REDACTED]

Sent from my iPhone