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**Date:** 15<sup>th</sup> June 2023

**Title:** Buckinghamshire, Oxfordshire and Berkshire West (BOB) Integrated Care Partnership (ICP) Integrated Care Strategy – Update on feedback and publication

**Contact officer:** Robert Bowen

**Recommendations:** **JHOSC is asked to:**

- **note the summary of the themes of the Integrated Care Strategy engagement feedback**
- **note the responses to JHOSC formal feedback on the Integrated Care Strategy**

**Desired outcome:** **JHOSC is reassured that the ICP has given due consideration and satisfactory responses to JHOSC formal response to the Integrated Care Strategy**

## **1. Executive summary**

- 1.1 Buckinghamshire, Oxfordshire and Berkshire West (BOB) Integrated Care Strategy was approved by the Integrated Care Partnership (ICP) in March 2023.
- 1.2 Feedback from extensive engagement with the public and our partners informed the development of the Integrated Care Strategy. Several common themes emerged during the engagement. Details of our engagement and our responses are included in Appendices B and C, respectively.
- 1.3 As part of the engagement period BOB JHOSC submitted feedback on the Strategic Priorities. How this feedback was taken into account was published with the ICP Papers for the 01 March and has been summarised in the main body of this paper for ease.

## **2. Content of report**

- 2.1 The Buckinghamshire, Oxfordshire and Berkshire West (BOB) Integrated Care Partnership (ICP) approved the system wide Integrated Care Strategy in March 2023 (Appendix A).
- 2.2 Partners from across the BOB Integrated Care System worked collaboratively to develop and agree the final version of the Strategy document. This Strategy responds

to local population needs and builds on local priorities as set out in the existing health and wellbeing strategies for each local area.

- 2.3 The BOB Integrated Care Strategy sets the direction for system partners to deliver more joined-up, preventative, and person-centred care for the people who live in the BOB area, across the course of their life.
- 2.4 The Strategy was finalised following public and partner engagement in December 2022 and January 2023 when we tested the proposed Strategic Priorities. We sought feedback on the proposed priorities from partners, local communities and with people who live and work in BOB areas. This included a discussion at the January BOB JHOSC followed by a formal submission as part of the engagement feedback.
- 2.5 In response to the engagement two documents were published as part of the ICP papers, to inform the public and partners of the feedback and how it had been used to further refine the final version of the Strategy. These documents are shared as appendices to this report.
- a) BOB Integrated Care Partnership – Strategic Priorities Engagement Report (Appendix B). This sets out the main themes received through the engagement process, including detailed responses to the survey questions asked through our engagement portal.
  - b) BOB Integrated Care Partnership – Responding to the feedback from public engagement (Appendix C). This sets out how the themes and points raised through the engagement period were taken into account in the final version of the Strategy.
- 2.6 The feedback we received from the public and partners centred around some common themes:
- Priorities and Principles – there were a range of views with some commenting that there were too many and others that some were missing including tackling existing challenges such as staff recruitment and retention, access to GPs/primary care, and a lack of social care;
  - Specific health conditions and/or services missing from the strategic priorities – End of life care, mental health, learning disabilities, autism and primary care;
  - Integration and collaboration - including around the wider determinants of health such as housing, transport and education;
  - Prevention and Access – with many people supporting a focus on improving both;
  - Resources – including deliverability, workforce, and the importance of the voluntary sector and communities.

### **3. Responding to JHOSC feedback**

- 3.1 Although the response to JHOSC feedback was included in the overall feedback response, and published on 22 February 2023, the points below summarise how the specific issues were taken into account.

- a) **Strategy Development** - All Public Health Directors were actively involved in leading the development of the Integrated Care Strategy, including how the feedback was considered and taken into account.
- b) **Key Stakeholder Engagement** - As a new partnership we are developing how we work together and how we engage with our local communities and stakeholders. Engagement activity was coordinated and delivered, in part, by the ICB, but also in partnership with other ICP organisations. The ICB developed a partner toolkit which aimed to help partners of the BOB ICP raise awareness of the strategy development engagement. It included articles for newsletters, an email inviting people to get involved, a press release launching the engagement and social media assets. The toolkit was shared with communication and engagement leads in the following organisations to support engagement:

- BOB NHS Provider Trusts
- All BOB Local Authorities
- BOB Healthwatch organisations
- BOB VCSE Alliance

BOB ICP also recognise the value of patient participation groups (PPG) and their ability to input the local patient voice to health and care services.

- c) **Priorities** – Feedback was taken into account across the Final version of the Strategy document. These include:
- Consolidation of the priorities into five "strategic" themes each with corresponding objectives.
  - High level ambitions for key enablers Workforce and Digital are included. The subsequent delivery plans have then been shared in the Joint Forward Plan.
  - Access challenges created by the rural nature of our area have been referenced in the section on 'Improving quality and access to services'.
  - Changes to 'Improving quality and access to services' now better reflects the commitment to improving current service provision and we have explicitly acknowledged the need to improve access to primary care services (including dental, pharmacy and optometry), mental health services and early dementia diagnosis and support.
  - An objective, specifically about end of life and palliative Care has been added following feedback from a number of sources, recognising the importance of high-quality care for those in the final year of life
- d) **Delivery and Leadership** - Integrated Care Strategy is intended to set a direction of travel and clear ambition for the BOB ICS. Delivery planning remains the responsibility of each of the relevant partner organisations who should reflect the Integrated Care Strategy's ambitions in their plans which are currently in development. The Integrated Care Partnership in their meeting on 01 March identified the need for a single data driven delivery plan for the Integrated Care Strategy. This will be coordinated once partner delivery plans have been developed.

- e) **Transparency & Accountability** - The ICP is in its early stages of development having only met twice. Our Joint Forward Plan will set out detailed delivery plans for 2023/24 and will be refreshed on an annual rolling basis to ensure relevance and momentum.
- f) **Role of Scrutiny** – The ICP team involved in the development of the integrated Care Strategy value the input from the JHOSC and welcome the ongoing input. Although each organisation will interact with local and the Joint HOSCs differently the Integrated Care Board (ICB) has agreed that the Director of Governance will be the main link to the JHOSC officer lead and forward planning has already begun.

#### **4. Other options considered**

4.1 N/A

#### **5. Legal and financial implications**

4.1 N/A

#### **6. Communication, engagement & further consultation**

6.1 This is detailed in the main body of the report and the relevant Appendices.

#### **7. Next steps and review**

Delivery Plans are now being considered by the different ICP partners. The BOB ICB and partner NHS Trust have provided details on the delivery ambitions in the draft Joint Forward Plan.

#### **8. Background papers**

Integrated Care Strategy and other ICP papers:

<https://yourvoicebob-icb.uk.engagementhq.com/bob-integrated-care-partnership>