

COMMUNITY SERVICES PORTFOLIO

The Community Services Portfolio consists of the following services:

- **Adult Learning:** including Student Support.
- **Libraries & Heritage:** Archives and Local Studies, County Museum, Libraries, including Library and Information Service for Schools.
- **Public Protection:** Trading Standards, Registrars of Births, Deaths and Marriages, Emergency Planning Unit, (Coroner), Safer and Stronger Communities Group, Community Safety Team, Drug Action Team, Youth Offending Service.
- **Youth & Community:** Youth Service, Green Park, Community Development.
- **Environment:** Country Parks, Archaeology, Countryside Initiatives, Rights of Way & Access, Gypsy & Traveller Service.

The top 3 priorities for Community Services with the outcomes and actions, key targets and partnerships to achieve these are:

- Community Safety
- Youth Service
- Learning and Culture

COMMUNITY SAFETY

Element	Outcomes and Actions	Key Targets	Key Partnerships
Crime and Disorder Strategies	<ul style="list-style-type: none"> • County Council contribution to and influence of Crime and Disorder Reduction Partnerships (CDRPs) and targets has increased. 	CDRP targets reflect BCC priorities. BCC Targets achieved in partnership with CDRPs. Shared funding priorities are agreed and delivered.	Emergency services: police, fire, ambulance Health services District Councils

<p>Fear of Crime and Criminal Justice</p>	<ul style="list-style-type: none"> • Police Community Support Officer Scheme is implemented, reducing the fear of crime in communities. 	<p>PCSO are a visible presence in communities and have raised the police profile, this has reduced the fear of crime in targeted areas.</p> <p>Intelligence sharing between PCSO and other service delivers is allowing for high quality service delivery.</p> <p>BCC has an integral part in tasking PCSOs.</p>	<p>Citizens' Advice, Age Concern and voluntary groups</p> <p>Central government, GOSE, Home Office, FSA, OFT, DTI etc</p>
<p>Mainstreaming Community Safety</p>	<ul style="list-style-type: none"> • As part of its community leadership role, all BCC services make a positive contribution to community safety objectives (mainstreaming). 	<p>All BCC service, business plans and cross cutting strategies have SMART Community Safety targets and a clear operational plan that reflects both BCC and CDRP priorities.</p> <p>Each service area to have a nominated Community Safety champion to be responsible for the operational plan.</p>	

<p>Stronger Communities</p>	<ul style="list-style-type: none"> • County Council’s strategic contribution to “County level” activities is increased. These include: <ul style="list-style-type: none"> ○ Domestic violence ○ Anti-Social Behaviour (ASB) ○ Data sharing ○ Public Service Agreement 1 and 2 targets ○ Drugs and alcohol ○ Youth Offending Service ○ Best Value Review Fear of Crime and Older People. ○ Initiatives resulting in Safety in the Home. ○ Preparing for the Local Area Agreement (LAA). ○ Community Cohesion and Community Development. 	<p>This is reflected in the success of the mainstreaming of Community Safety within BCC. Wider representation of BCC employees in the community safety arena.</p> <p>Domestic Violence Strategy delivered.</p> <p>PSA targets relating to community safety will be achieved.</p> <p>ASB Strategy developed for BCC. Incidents of ASB are reduced.</p> <p>A countywide information sharing hub has been developed and is supporting and influencing community safety activity across the county.</p> <p>The Youth Offending Service, CDRPs, Drug Action Team and Connexions support the</p>	
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		<p>delivery of County priorities.</p> <p>BV Review Fear of Crime and Older People Action Plan is implemented.</p> <p>LPSA 2 safer Homes completed successfully.</p> <p>Supporting and working with the Safer Bucks Strategy Group.</p> <p>The community cohesion and community development action plan to be in place by March 06.</p>	
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YOUTH SERVICE

Element	Outcomes and Actions	Key Targets	Key Partnerships
Service Coverage	<ul style="list-style-type: none"> National target of £100 per young person in Bucks is achieved. 	<ul style="list-style-type: none"> Service will have secured one full time youth worker for every 400 young people as per DfES Resourcing Excellent Youth work 	<p>Transforming Youth Work development with voluntary organisations & Connexions</p> <p>Bucks Strategic Partnership</p>

<p>Increasing contact, achievement and satisfaction</p> <p>Participation</p> <p>Green Paper (New Integrated Offer for Young People) expected July 2005.</p>	<ul style="list-style-type: none"> • Local Targets on reaching young people, participation, accreditation and satisfaction are achieved. • Children and Young People Participation Plan is implemented and young people's influence over service delivery is increased. • Actions dependent on the content of the Paper. 	<p>Standards(DEC 2002)</p> <ul style="list-style-type: none"> • The retention as well as the recruitment of youth workers is secured. • Statistical data from Youthbase and User Satisfaction Survey will demonstrate that targets have been achieved • Regular consultation/discussion with Youth Service Management Team to influence service delivery. • Produce a joint response with partners to the consultation on the Green Paper. • To implement the recommendations of the Green Paper within given resources. 	<p>countywide youth strategy (Districts, Health, Youth Offending Service, Police, Bucks Life Long Partnership and Youth Focus)</p> <p>Children and Young Peoples Strategic Partnership</p> <p>Joint work with other service areas e.g. Adult Social Care intergenerational project and with work young people with disabilities</p> <p>Positive Actions for Young People (with Youth Offending Service, Police, Districts, Wycombe Youth Action, Wycombe Racial Equality Council and Bucks Association of Youth Clubs)</p> <p>Connexions and Voluntary Youth Organisations.</p>
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LEARNING & CULTURE

Element	Outcomes and Actions	Key Targets	Key Partnerships
<p>The creation of the Learning and Culture Service.</p>	<ul style="list-style-type: none"> • To merge the Adult Learning and Libraries & Heritage services. • The achievement of key learning objectives. 	<p>The achievement of key deliverables of the vision by April 2006.</p> <p>An increase in learners on basic skills courses.</p> <p>An increase in the number of BCC employees undertaking formal or informal learning activities.</p> <p>Performance against BVPI 220 Compliance with Public Library Service Standards</p>	<p>Adult Learning Libraries & Heritage Learning & Skills Council School Improvement Family Learning Workforce Reform Schools Social Care Learning Disabilities Libraries Community Groups Local Business NHS Local and family history societies Friends and Patrons of the County Museum,</p>

<p>Modernisation of Library Services</p>	<ul style="list-style-type: none"> • The development of the new Wycombe Library. • A modern library service that meets the needs of residents. 	<p>Work is underway to create this new library, which will act as a community focal point for High Wycombe.</p> <p>The implementation of recommendations of the Library Review.</p> <p>The Library Service to make a full contribution to Customer First and the getting closer to communities agendas.</p>	<p>County Museum, Buckinghamshire Archaeological Society Schools Primary Care trusts Voluntary sector</p>
<p>Developing culture services</p>	<ul style="list-style-type: none"> • The development and implementation of the County Council's Cultural Strategy. • The promotion of the value of cultural activity for the well being of individuals and communities. 	<p>Review and reinvigorate the <i>Life Worth Living</i> strategy.</p> <p>Cultural initiatives that contribute to the health and well being of individuals and communities.</p>	