

COMMITTED TO QUALITY – THE BUCKINGHAMSHIRE APPROACH TO BEST VALUE

Service Plans 2001-2002

Name of Service Plan Area: Learning Disability

Service Plan Ref: SS2

Part 1 Description of service

Purpose of service

To increase the ability of people with learning disability in Buckinghamshire by maximising their potential, enabling them to participate fully in their community and enabling access to services that are appropriate to their needs. Developments to achieve this aim will be undertaken in partnership with the users of the County Councils services and their carers and with other agencies (including Health) through the implementation of the joint strategy.

The Council will organise services aimed at promoting people's independence through the ability to make choices, take acceptable risks and fulfil a social role. It will also work to raise awareness in the community of the abilities and needs of people with learning disabilities to enable them to play their part in the community and challenge discrimination.

The services will be shaped by what the law says and the money the Council is able to provide. They are provided on the basis of an individual assessment of need involving the potential service user, their carers and appropriate professionals

What are the statutory parameters that regulate how the service operates?

Community Care law is covered by a number of statutes and is increasingly being augmented by case law. This is supported by Department of Health guidance and, most recently, by the Government's modernising agenda together with guidance on the conditions governing the allocation of the Partnership, Prevention and Carers Grants.

NHS & Community Care Act 1990, National Health Service Act 1977, National Assistance Act 1948, Mental Health Act 1983, Carers (Recognition & Services) Act 1995, CSDPA 1970, DPA 1986. DDA 1995, DPA 1996, Human Rights Act.

County Council Policy Steer(s) relevant to the service

- The Council must live within its means next year and over the medium term.
- All budget managers to deliver 2% efficiency saving.
- Social Services spend to not increase spending above the current 20.6% spending above SSA
- Service plan options to be developed which:
 - Show how core services can be delivered within the resources available
 - Indicate how best to respond to the developing partnership expectations within the NHS

Supporting Policies

We will:

- 6b) Enable Learning Disability clients to achieve their potential and to participate fully in the life of their community e.g. supported employment, access to community resources and lifelong learning.
- 6e) Devise improvement plans that achieve service quality and efficiency targets.
- 6f) Proactively establish partnership arrangements with Health, Primary Care Groups and Primary Care Trusts, the voluntary sector and other key partners, to provide seamless “one stop” services for: Learning and Physical Disability, Mental Health and Older People clients.
- 6g) Work with the Health Authority to meet its responsibilities under the NHS plan and discuss its policies and performance in Buckinghamshire on a periodic basis.
- 6h) Evaluate unit costs to achieve best value and where feasible reduce costs to those of similar authorities.
- 6i) Put in place the necessary management information to enable the service to be managed as efficiently and effectively as possible.
- 6j) Develop policies that take into account the ability to pay and which support clients to claim all relevant state benefits, protecting the provision of care to those most in need.
- 6k) Develop and implement service strategies that reflect the resources allocated to Adult Care Services

Show how required savings or growth for next year will be delivered

	£m
Current net budget	10,876
Spending pressures	1.742
Other growth items (specify)	
.....	
Total	12,618
Cash allocation	12,341
Gap (or Available Growth) - See Appendix 1	-277

SOCIAL SERVICES	Gross Expenditure	Income	Budget for 2001/02
	£'000	£'000	£'000
SERVICE – PEOPLE WITH LEARNING DISABILITIES			
Support Costs	559	-50	509
Residential Care	11,561	-3,954	7,607
Day Care	5,128	-934	4,194
Support at Home – Home Care	343	-68	275
Support at Home – Other	360	-282	78
European Social Fund Scheme	313	-263	50
Joint Finance Funded Schemes	304	-167	138
Old Care in the Community Funded Schemes	94	-603	-509
SERVICE – PEOPLE WITH LEARNING DISABILITIES	18,663	-6,321	12,342

Volume of Service (2001/2)

Number of customers/users

Number and location of sites

Number of staff (FTE) - **2000/01 = 226.99 2001/01 changes = 6 2001/02 Total = 232.99**

Special Factors

How services are delivered for people with learning disability will be significantly altered by the development of integrated health and social care services led by Social Services. The new integrated services will aim to be more responsive to people who have challenging behaviour and to ensure that people with learning disability have improved access to general services in the community e.g health care, educational and social opportunities .

People with learning disability will significantly benefit from the Welfare to Work initiatives and from the new employment service provided by the BASE scheme.

Providing appropriate care for people of all ages with learning disability, using a person-centred planning approach, will continue to challenge current ways of providing services. In addition, current service users and their carers are increasingly influencing how services become more responsive to individual needs.

Part 2 – Performance of Service

Current performance (in relation to 2000-01 Service Plan outcomes and targets)

Outcome 1: Star rating ***

Partnership with service users, their advocates and carers fully established as the basis for planning and delivering services.

User & Carer involvement established in:

- LD Joint Planning Group and projects
- Supported Living
- Community team for people with learning disability (CTPLD) developments
- Leadership for change
- Joint Investment Plans
- Learning Disability Consultation Group – representation extended to service users.

PATH (Planning Alternative Tomorrows with Home) completed.

Funding secured for the development of a Partners and Policymaking course for Bucks. (in partnership with NDT).

Outcome 2 : Star rating **

All service users having a person centred plan.

Person-centred planning in place for all people within the current Manor-house reprovion programme and in Local Authority day services. Targets in place for people in employment and using education.

Outcome 3 : Star rating *

Increased availability and flexibility of short term breaks and other supports for carers, e.g. domiciliary care, Crossroads care etc. to increase their life choices.

Number of individual rooms at Seeleys respite care service has been increased to 12 and staffing levels increased accordingly.

Outcome 4 : Star rating : *

Increased range of accommodation choices available in Buckinghamshire to support a range of lifestyles.

Supported living project begun, workshop held April 2000 for identified professionals and carers; Individuals identified for pilot projects.

Information being developed

5 : Star rating : *

Single point of access to services for people with learning disabilities and their carers through the development of joint Community Teams for People with Learning Disabilities (CTPLD), integrated services and joint commissioning within a pooled budget.

Project development plan completed and development programme established. Now advised that there will be national guidance on Community Teams as part of new Learning Disability White paper.

Outcome 6 : Star rating: *

Prompt professional assessments and reviews of care needs.

Monitoring systems are currently being implemented to measure this. Files are now audited by managers, to ensure that assessments are to a high standard. Reviewing Officer has been appointed and has completed reviews of most local residential placements.

Outcome 7 : Star rating : *

Reduce residential and nursing home placements as needs change.

Increasing emphasis on carers support, supported living arrangements and community support.

RELEVANT PORTFOLIO FLAGSHIP PROJECTS

PROJECT OUTCOME (+ Links to Supporting Policies)	KEY STAGES	BY WHEN
2. The interest of our clients and our staff are safeguarded in the effective operation of the new arrangements for Learning Disabilities service provision. (6b)	<ul style="list-style-type: none"> • Joint Investment Plan agreed • Learning Disabilities Partnership Board established (by October) • Joint Commissioning arrangements in place • New working arrangements for staff in place 	March 2002
3. The future development and delivery of services is jointly planned and delivered by the establishment of a Senior Partnership Board. (1c and 6f)	<ul style="list-style-type: none"> • Clarify service aims for client stream • Undertake review of spending pressures for client stream • Client stream representation on Senior Partnership Board established 	October 2001
4. The effective scrutiny of health services is undertaken by Bucks County Council through a detailed framework as required by the National Health Service Plan. (6g)	<ul style="list-style-type: none"> • Client group representation on scrutiny body 	March 2002
5. Performance management information requirements are understood and an IT Strategy has been agreed to deliver them. (6i)	<ul style="list-style-type: none"> • Performance management requirements for client stream are established 	October 2001
6. The joint review of Social Services produces a fair and balanced report because of the Council's professional preparations. (6e)	<ul style="list-style-type: none"> • Strengths and weaknesses of service performance are analysed • Strategies to address weaknesses are implemented 	August 2001
7. Service quality is maintained as a result of the measures taken to recruit and retain staff. (1b and 6e)	<ul style="list-style-type: none"> • Additional funding is secured to support a policy of recruitment and retention • Staff recruitment and retention improves 	June 2001

Outcomes for learning disability remain as in the 2000/01 Service Plan. Measures have been changed to be more specific and measurable. The Joint Investment plan due to be completed by March 2001 and the forthcoming National Strategy for Learning Disability will bring new expectations of outcomes, measures and targets.

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/1	TARGET 2001/2	TARGET 2004/5
1. Partnership with service users, their advocates and carers fully established as the basis for planning and delivering services.	% of main planning groups and whole service reviews where service users and carers actively participate. Number of service users and carers involved	Service users and carers involved in 8 % planning and service review groups Baseline to be established.	20% increase from baseline. 20% increase.	100% of significant groups and reviews
2. All service users having a person centred plan. - from 1 st September 2001 all assessments and reassessments to be conducted under new agreed person-centred format* This date is dependent on guidance being issued as part of new National Strategy for Learning Disability	Number of people who have a person centred plan % of reviews in PCP format Percentage of people receiving statement of their needs and how they will be met (D39)	New measure. New measure. New method of measuring this now in place.	50 people. 25% 50% of people receiving a service will receive statement of needs.	100% of client group receiving services following a PCP 90% of people receiving a service will receive statement of needs.
3. Improve access to education and employment	Number of employment or college opportunities for people with learning disability following assessment by Social Service Department.	New measure. Baseline to be established.		
4. Increased availability and flexibility of short term breaks and other supports for carers, e.g. domiciliary care, Crossroads care etc. to increase their life choices.	Number of short term breaks used (funded from Carers Grant) Number of residential respite nights used (BVPI 58)	Baseline for Learning Disability to be established.	10% increase in number of short-term breaks provided.	All carers will have access to support, following assessment.
5. Increased range of accommodation choices available in Buckinghamshire to support a range of lifestyles.	Number of new accommodation arrangements set up (residential care, supported living, own tenancies)	New measure.	15% of new care arrangements to be made in new provision or user's own home.	

<p>6, Single point of access to services for people with learning disabilities and their carers through the development of joint Community Teams for People with Learning Disabilities (CTPLD), integrated services and joint commissioning within a pooled budget.</p>	<p>People with learning disabilities helped to live at home (C30)</p> <p>Number of people who the local authority support in residential care per thousand people (C27)</p>	<p>.</p> <p>Current number of people supported – 295.</p>	<p>Develop integrated health and social care teams across the County for full implementation in 2002</p>	<p>User and carer satisfaction with a single point of access</p>
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Part 3 For more information

Associated County Council Business Plans, and links with other Service Plans or Statutory Plans

Community Care plan
Health Improvement Plan
Joint Investment plan - Learning Disability
Joint Investment plan - Welfare to Work

When is the service due for a Best Value Root and Branch Review?

Currently under review

Accountable Officer Neil Fillingham

APPENDIX 1

The gap will be covered by the following actions:

Efficiency Savings

	Efficiency Savings			£m
1.	No inflation on grants to voluntary organisations	No impact	-1	
2.	Total of minor savings identified over a large number of budget headings	No impact	-53	
3.	Minor Works – cash freeze on non-pay budgets	Reduction in non-pay budgets in real terms which will need to be managed.	-3	
	Total Efficiency Savings			-57
	Income Generation			
4.	Review charges for non-residential care services	Savings shown are based on an increase of 4%, includes all client groups.	-9	
	Other income	From Education Department re use of Endeavour Centre	-1	
	Total Income Generation			-10
	Development of Person Centred Planning	Reallocation of resources to Education and employment opportunities, by managed reduction of staffing at Day Centres	-70	
	To be identified	Further savings to be identified across all adult disability services.	-40	
	Total Savings Reductions			-110

	Savings to Fund NHS Plan			
	More efficient transport arrangements, including staggered start times for Day Centres. Using transport more flexibly, reducing costs and journey times by linking with other transport e.g. home to school.		-50	
	Review costs of individual residential care placements, by commissioning in different ways. Part of the Best Value Review, assess possible savings from residential care costs by commissioning in different ways.		-30	
	Improved usage and income management for block purchased respite care.		-20	
	Total Savings to fund NHS Plan			-100
	Total (should match gap or available growth)			-277
	*eg 'efficiency gain', 'minor service reduction', or specify any major impact.			