

COMMITTED TO QUALITY – THE BUCKINGHAMSHIRE APPROACH TO BEST VALUE

Service Plans 2001 – 2002

Name of Service Plan Area Gypsy Services **Service Plan Ref:** ES21

Part 1 Description of Service

Purpose of service

To manage the occupation of sites and land by gypsies and other travellers.

What are the statutory parameters that regulate how the service operates?

Gypsy policy mandatory within Structure Plan. Local authorities given specific powers to act against unauthorised encampment and have need/duty to do so as landowner/highway authority. Some monitoring duties implicit in Crime and Disorder Act (1998) and Human Rights Act.

Chairman of Policy & Resources 2001/02 Policy Steer(s) relevant to the service

1. Council must live within its means
2. 2% efficiency gains to be delivered
3. Average increase in Council tax

Resource Summary	2001-02
Budget £m	£132,963

Volume of service (2001/02)

Number of customers/users	Gypsies/Travellers, landowners, service providers, planning authorities, enforcement agencies
Number of location of sites	8 fixed and innumerable potential/temporary
Number of staff (FTE)	5.2 (includes 0.5fte dealing with Miscellaneous Properties)

Part 2 Performance of Service

Current performance (in relation to 200-01 Service Plan outcomes and targets)

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/01	TARGET 2001/02	TARGET 2003/04
1. Effective management of sites 1(c), 3(d)	Income collection level to be maximised	Base established from 2000/01 financial year	Max 7.5% plot holders in arrears	Max 6% plot holders in arrears
2. Minimal disturbance from unauthorised encampments 2(b), 7(a)	All encampments dealt with as per approved Code of Practice	100%	100%	100%

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/01	TARGET 2001/02	TARGET 2003/04
	95% of encampments justifying immediate eviction removed in 7 days	94% (97% from date authorised to act)	95% (95%)	95%
	95% of encampments justifying some toleration to be removed in 32 days	95%	95%	95%

Portfolio Flagship Projects:

Project Outcome	Key Stages	By When
Leading: - Contributing to: -		

Part 3 For more information

Associated County Council Business Plans, and links with other Service Plans or Statutory Plans

Gypsy Services
Miscellaneous Properties

When is the service due for a Best Value Root and Branch Review?

Completed 1999. BV Review provisionally 2003/5

Accountable Officer: Terry Holland (01296) 382666