

COMMITTED TO QUALITY – THE BUCKINGHAMSHIRE APPROACH TO BEST VALUE

Service Plan 2001-2002:

Name of Service Plan Area: Highways & Bridge Engineering Service Plan Ref: ES 10

Part 1 Description of service

Purpose of service

To improve the County's highway network and maintain the highway structures. Provide technical highways advice to developers and negotiate off-site highway works. Provide District Councils with highway and planning information on local land searches and enquiries.

What are the statutory parameters that regulate how the service operates?

- There is a statutory duty to ensure that the highway is safe for the user.
- Under the Highways Act the County Council has a duty to ensure that where development affects the highway, the impact on safety, convenience and capacity is minimised.
- District Councils have a statutory duty to keep a Land Charges Register, which relies on the County Council providing highways and county planning information.

Chairman of Policy & Resources 2001/02 Policy Steer(s) relevant to the service

7. Beyond seeking efficiency gains the Council will maintain – and if possible – expand its current support for Highways Maintenance. The Council expects service plan options to be delivered which show how resources . . . link with resources made available through the Local Transport Plan.
9. In respect of Capital Investment, the council expects service options to come forward which: . . . cover existing commitments . . . invest in protecting its building and highways maintenance needs . . .

Resource summary	2001-02
Budget £m	£254,113

Volume of service (2001/2)

Number of customers/users:	<ul style="list-style-type: none">• All users of the County's highway network.• Statutory Undertakers, e.g. British Telecom, gas, water, electricity• Transport Authorities, e.g. Railtrack, British Waterways, London Underground• The County Council as planning authority, and District Councils as local planning authority• Developers, their consultants and members of the public, resident or potentially resident in the County• The Environment Agency, the Land Registry, Thames Valley Police Authority, Hyder Consulting Limited
Number and location of sites	All in County Hall
Number of staff (FTE)	23 FTE

Part 2 Performance of Service

Current performance (in relation to 2000-01 Service Plan outcomes and target)				
THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/1	TARGET 2001/2	TARGET 2004/5
1. Satisfactory responses to the District Councils and others on highway development control matters 2(b), 10(a)	%age response of all District Planning Applications within 3 weeks of receipt	74.8% at 30.11.00	75% within 3 weeks of receipt	
2. Provide information to members of the public about County Council policies as they affect individual properties 4(a)	%age of all Local Land Charge Search enquiries responded to by the day after they are received	96% at 30.11.00	95%	
3. Keep the highway open to traffic. 10(b)	Adherence to bridge strengthening programme set out in the LTP (vol 4 Table 28) with priorities to A-roads, and then B-roads	Strengthening programme progressing to slowly revised programme with moderate slippage	Complete work on A418 Oxford Road railway bridge. Commence work on: A40 Wycombe Marsh culvert A4128 Gt Missenden railway bridge To bring all A road bridges (except one) to 40T capacity	
4. To relieve minor roads and villages and towns of through traffic by providing major local bypasses and principal road improvements 10(b)	Adherence to the LTP programme for principal road improvements. Volume 3 - Section 2	Progress continues to programme	Stoke Hammond & Linslade Western bypass: Public Inquiry decision – confirmation of CPO and SRO's. Finalise detailed design	

