

# COMMITTED TO QUALITY – THE BUCKINGHAMSHIRE APPROACH TO BEST VALUE

## Service Plans 2001-2002

Name of Service Plan Area: Routine Highways Maintenance Service Plan Ref: ES13

### Part 1 Description of service

#### Purpose of service

To provide and maintain a safe means of movement on the highway network and to preserve the capital investment of the highway infrastructure

#### What are the statutory parameters that regulate how the service operates?

Highways maintenance is mandatory under the Highway Act 1980 with no minimum level prescribed.

Statutory Undertakers' works are inspected under the New Roads and Street Works Act 1991.

#### Chairman of Policy & Resources 2001/02 Policy Steer(s) relevant to the service

Beyond seeking efficiency gains the Council will maintain – and if possible – expand its current support for Highways Maintenance.

<b>Resource Summary</b>	<b>2001-02</b>
Budget £m	

#### Volume of service (2001/2)

Number of customers/users: All members of the travelling public who use the roads and footways in the County in particular local residents, statutory undertakers, emergency services, District/ Town / Parish Councils.

Number and location of sites: 2966Km roads

Number of staff (FTE): Nil

### Part 2 Performance of Service

#### Current performance (in relation to 2000-01 Service Plan outcomes and targets)

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/1	TARGET 2001/2	TARGET 2004/5
The Highways Network is maintained to a safe and appropriate standard to ensure	Total No. of reported incidents of dangerous damage to road and pavements repaired or made		>80%	95%

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/1	TARGET 2001/2	TARGET 2004/5
a safe means of movement and to preserve the capital investment of the highway infrastructure. <b>10(d)</b>	safe within 24 hours from the time that the authority first became aware of the damage as a % of such incidents. <b>BV105</b>  Number of days of temporary traffic controls or road closures on traffic sensitive roads caused by LA road works per km of traffic sensitive roads. <b>BV100</b>		0.94	0.5

**Portfolio Flagship Projects:**

Project Outcome	Key Stages	By When
Leading: - Contributing to:  <b>Planning &amp; Transportation 1</b> There is a visible improvement in the quality of roads by targeting of resources to priority areas to ensure long-term life of the highway network. <b>10 (a) – (d)</b>	<ul style="list-style-type: none"> <li>• Annual total commitment of available budgets.</li> <li>• Measured objective improvement in the condition of A roads.</li> <li>• Measured objective improvement in the condition of non A roads including pedestrian facilities.</li> </ul>	<p>April 2001</p> <p>August &amp; November 2001</p> <p>August &amp; November 2001</p>

**Part 3 For more information**

**Associated County Council Business Plans, and links with other Service Plans or Statutory Plans**

Area Highways Management Teams , Structural Maintenance and surface Dressing, Contracts Management

**When is the service due for a Best Value Root and Branch Review?**

Immediate

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