

COMMITTED TO QUALITY – THE BUCKINGHAMSHIRE APPROACH TO BEST VALUE

Service Plans 2001-2002

Name of Service Plan Area: Winter Maintenance **Service Plan Ref:** ES17

Part 1 Description of service

Purpose of Service

To take action to mitigate the effects of winter weather on the safe travel of highway users.

What are the statutory parameters that regulate how the service operates?

Snow clearing is mandatory under the Highways Act 1980. Salting is discretionary.

Chairman of Policy & Resources 2001/02 Policy Steer(s) relevant to the service

Overall steers – Council must live within its means, all managers must deliver 2% efficiencies
Maintain support for Highway Maintenance

Resource Summary	2001-02
Budget £m	£1,067,577

Volume of service (2001/02)

Number of customers/users	All highway users in the County and in particular local residents.
Number of location of sites	The County has over 3000km of road of which about 43% is salted.
Number of staff (FTE)	Nil. (Services are supplied by contract. Management is covered in the Service Plan for Area Highway Management Teams.)

Part 2 Performance of Service

Current performance (in relation to 2000-01 Service Plan outcomes and targets)

The winter season starts on 1 October and hence performance will not be available until April 2001

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/01	TARGET 2001/02	TARGET 2003/04
1. The designated salted road network is maintained to a safe standard at times of severe weather in accordance with Safer Winter Motoring Leaflet. 10(d)	1. Reduction in number of accidents from the 1999/2000 level caused solely by winter weather affecting the salted principal road network.	?		

THREE YEAR OUTCOME	MEASURE OR INDICATOR	PERFORMANCE 2000/01	TARGET 2001/02	TARGET 2003/04
2. Achievement of winter maintenance policies in line with the standards set by the ACC Winter Maintenance Code. 10(d)	At 29.3.01 accident data for calendar year 1999 frost/ice report 70	Calendar year 2000 at 29 3.01 report of accidents frost/ice 42		
	2. Percentage of County Council maintained road networked salted is maintained at 43%	43%		
	3. Percentage of distance covered on each route over which salt is applied is maintained at 66%	66% average coverage		
	4. The average duration of salting runs from time of notification is maintained at 2 hours	2 hours average		

Portfolio Flagship Projects:

Project Outcome	Key Stages	By When
Leading: -		
Contributing to: -		

Part 3 For more information

Associated County Council Business Plans, and links with other Service Plans or Statutory Plans

Associated County Council Business Plans.
 ACC Winter Maintenance Code (under revision).
 The annual "Cold Comfort" national conference on winter maintenance (sponsored by "Surveyor").
 Other publications from salt and equipment suppliers.

When is the service due for a Best Value Root and Branch Review?

Accountable Officer: Steve Orchard (01296) 383411