

LEARNING DISABILITY BEST VALUE REVIEW

IMPROVEMENT PLAN

The Learning Disability Best Value Review was presented to cabinet on 17th December 2001.

Key areas for improvement and development identified were:

1. Partnership Board
Implementing the requirements of the White Paper including the work of the officer designated to take forward the inter-agency priority proposals.
Governance and accountability in respect of the Local Authorities and Health's budgetary responsibilities
2. Person Centred Planning
That the service continues the work to incorporate Person Centred Planning & inclusivity as endorsed by the Strategy Panel in January 1999
3. In view of the availability of resources and the ever increasing demand for services implement the plans to reduce reliance on expensive specialist provision (Residential, Nursing etc,)
4. In acknowledge the success of the BASE project, the Board should examine its impact on the current level of need for the traditional day services
5. To ask the Partnership Board to draw up an Improvement Plan within available resources for approval by the Cabinet.

1 Learning Disability Partnership Board

The role of the LDPB is to oversee and advised on implementation of the adult aspects of Valuing People. They should also establish links with the Children and Young People's Strategic Plans, Quality Protects Management Action Plans and Connexions Partnerships in order to promote seamless transition for young people with learning disabilities between children's and adults; services.

Constitution of the LDPB

The Board should be chaired by a senior local government officer of elected member. Statutory sector interests to be represented should included social services, health bodies (health authorities, NHS Trusts Primary Care Trusts and/or their successor bodies), housing, education, the employment service and Jobcentre Plus. People with learning disabilities and carers must be full members of the board. Independent providers and voluntary organisations should be represented. The cultural diversity of the area should be properly represented:

(Valuing People: A New Strategy for Learning Disability for 21st Century: Implementation DOH August 2001)

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
The LDPB is constituted as required by <i>Valuing People</i>	A board is established with partners from all key stakeholders	Board established by October 2001	Nominations from partner organisations/groups	Within existing resources	High	Chief Executive
Objectives of <i>Valuing People</i> are met	The lives of people with learning disabilities are improved	Identified within the Joint Investment Plan and Action Plan	Detailed in the JIP action plans	As identified in the JIP action plan		LDPB Performance Management arrangements

Progress to Date *(notes in italics show progress since the report was presented to the PAG -19.06.02)*

LD Partnership Board

- Developed from the Joint Planning Group which acted as a quasi partnership board to oversee the development of the Joint Investment Plan up-date (January 2002) – JIP approved by DOH – March 2002
- 1st meeting of the board proper was held on 21.05.02
- Away day for board members planned for 9th July *(held)*
- Quality Framework – first draft presented to partnership board 21.05.02.
Funding identified to develop 'Quality Network' within Bucks and to train local Quality coaches

Funding from the central government Learning Disability Development Fund allocated for identified projects / developments for the implementation of *Valuing People* – agreed by DOH March 2002 – allocation for Buckinghamshire £149k

- Advocacy
- Person Centred Planning
- Supported Living for people living with older carers
- Support to carers
- Modernising Day Services

2 Person Centred Planning:

'PCP is not a process or a system, but is a way of approaching and conceptualising the aspirations of people with learning disabilities in a manner that should then guide the service responses of public and independent bodies.' (*Best Value reviews of learning disability services for adults – a framework for applying person centred principles – DOH 2001*)

PCP needs real changes in the design, management and delivery of services and will play a major part in helping Partnership Boards bring about the changes in culture and practice so that people can live the lives they want within their communities.

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Person centred planning framework	People with learning disabilities have a person centred plan that reflects their wishes and aspirations	April 2002 – framework completed Endorsed by LDPB May 2002	PCP focus group	Time pressure on staff resources to deliver PCP. Impact on current services to make changes to meet demand	High	LDPB
PCP project officer and PCP facilitators in post	PCP framework– implementation – staff in place to support development	New staff appointed / in post by August 2002	Recruitment	Additional funding through Learning Disability Development Fund	High	PCP focus group / LDPB
PCP's are introduced for young people in transition & people living with older carers as first step in introducing PCP	Initial work is targeted on identified priority groups. Roll out plan will be in place to introduce PCP more widely	April 2003 10 people in transition have a PCP 10 people living with older carers have a PCP	PCP project officer & facilitators will lead introduction	New staff funded through LDDF	High	PCP focus group / LDPB
Additional care management to focus on supported living for people living with older carers	The housing and support needs of people living with older carers is clearly identified.	Supported Living is explored as an option for all those people where alternative living arrangements are sought (linked also to PCP)	Care Manager Supported Living Care Management Teams	New post (1 full-time care manager) funded through LDDF	Medium	Supervision mechanisms LDPB Performance Management arrangements
Workforce skilled in person centred planning	Delivery of services reflects a PCP approach	On-going – increase number of staff involved in PCP training	Staff development & training linked to Workforce development plan	Training resources	Medium	Staff training / personal development

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
People with learning disabilities and family carers are fully involved in strategic planning and service development	Strategic planning & service development reflects the wishes and aspirations of people with learning disabilities and their family carers	<p>July 2002 Recruitment of family carers support worker – worker appointed / in post</p> <p>Dec 2002 –</p> <ul style="list-style-type: none"> • all LD informal carers groups (inc. children) mapped • regular news / information system for family carers <p><u>April 2003</u> To explore and identify with other agencies alternative sources of funding for priority support services including alternative ways of providing respite care.</p>	<p>Family Carers focus group</p> <p>Carers support worker</p> <p>Carers support worker with carer's focus group + other key stakeholders</p>	New resources to be met through LDDF	High	LDPB
		<p>July 2002 Recruitment of user support worker</p> <p>January 2003 User Parliament up and running</p>	<p>User support worker</p>			<p>High</p> <p>Medium</p>

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Partners in Planning Course is completed	People with learning disabilities and family carers have the knowledge, skills & confidence to be involved with planning and development	December 2002 10 people with learning disability & 10 family carers completed training course Explore appropriateness & potential for further courses – to include identifying funding opportunities	Course implementation Course evaluation with participants & leadership for change group	New resources identified	Medium	Leadership for change steering group Reporting to LDPB Leadership for change group LDPB
Procedures in place to support young people in transition	Young people and their family carers experience a smooth transition from children's to adult's services	June 2002 – project evaluation, action plan & implementation	Transitions working group	Care Management time for implementation	High	LDPB & QP
A high profile is maintained on Transition issues		Transition champion identified for LD partnership board who will also chair the transitions working group Endorsement of report recommendations: Lead Senior Manager identified to take forward transition issues	Through LDPB with Transitions working group & Connexions management committee Social Services Social Services – children's services & adult community care services	Time of appointed person for leadership role and LDPB To be identified through endorsement for implementation	High	LDPB Children's services LDPB

Progress to date: *(notes in italics show progress since the report was presented to the PAG -19.06.02)*

- PCP framework developed and endorsed by the LD Partnership Board May 2002
- New posts – PCP project officer & PCP facilitators (x2) posts evaluated and recruiting anticipated for June / July 2002 – *recruitment process commenced*
- Carers support worker post – job being evaluated - *recruitment in progress*
- *Additional Care Manager post – recruitment in progress*
- Partners in Planning Course – commenced in March 2002
- Transition Champion identified for the Learning Disability Partnership Board *(transitions report out to consultation)*

3 Reducing reliance on expensive specialist provision

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Reduction of dependence on out-county residential placements	People who need alternative living provision have opportunity to access services in Bucks	Development of Supported Living & alternative local residential provision (see below for specific outcomes / targets)	Supported Living Initiatives Review of out-county placements Local development opportunities			Commissioning / Care management Reporting to Learning Disability Partnership Board & Cabinet
Identify those people who could appropriately move back to Bucks if local services were available	People have the opportunity to move back to Bucks	Review of current placements Progress report 1 st Oct. Completion Dec 31 st (contingent on available resources)	Commissioning & Care Management staff	Project Worker and Care Management Time – resources to be identified	High	
		Project Plan to move identified people to Bucks	From placement review project	To be identified as part of the project plan Resources to be identified to manage changes – disinvestments to reinvest Cost implications of moving people back to Bucks to be identified	Medium	
Reduce the dependency of out-county resources for new placements	A higher proportion of people requiring alternative living situations have the opportunity to remain in Bucks	Reduce by 50% the number of people requiring out of county placements 2002/3	Care management activity & opportunities afforded by other initiatives (Supported Living / new local initiatives)	Within identified purchasing budget	High	Budget Holder

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Supported Living Co-ordinator in post Promote the development of supported living Development of a range of information & advice for professionals, users and carers Development of links with housing & care providers	Worker in post to take forward the development of supported living Increased local knowledge & information. Partnerships established with key partners to support the development of supported living Continuation of project	May 2002 – recruitment of supported living co-ordinator Continuation funding identified for SL co-ordinator post	Direct Services Manager – Vulnerable Adults Team Supported Living co-ordinator Co-ordinator with SL steering group	New resource funded through PIG to March 2003	High	Supported Living steering Group Steering group LDPB
Increase the number of people in supported living	More people with learning disabilities are supported to live in their own homes	March 2003 10 more people with LD have supported living arrangements	Care Management & SL Co-ordinator	Existing resources + additional care management for people living with older carers funded by LDDF	Medium	Care Management & PAF monitoring systems
Redevelopment of the 'Farriers' residential home for people with autism and challenging behaviour	Development of local specialist services	December 2002 completion Service is reprovided for current service users Additional placements identified through LDDF funding – decisions to be made on allocation by May 2002 (DOH)	Project Group – Service Development & Care Management lead	Within existing resources (health & social services joint funding) Additional resources applied for through LDDF to increase the number of places available	High	Project Group

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Review of Small health Homes with particular reference to Care Standards requirements	Development plan for the services currently provided by the Trust and transferring to the new LD service	July 2002 - Review complete Project Development Plan established	Project Worker identified through Health funding Small Homes Manager	Consequences of development likely to impact on resources. To be identified through development plan	High Priority to be defined on completion of report and requirements identified	Integrated Commissioning Manager
Oaklands (Fremantle Trust) – development of project plan to reprovide for current large hostel (including 2 respite care beds)	Improved service for those people currently living at Oaklands Improved capacity of local services	June 2001 Report to Adult Care Board June 2004 Project developed to reprovide service with significant proportion of new services to be Supported Living	Project group / Fremantle Trust	Within existing resources ensuring maximisation of resources available through transitional housing benefit, benefits and capital grants available to the project	Medium	Project development plan / evaluation.

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- Successful recruitment to Supported Living Co-ordinator post *(Postholder commenced 15.07.02)*
- Increasing proportion of people in supported living rather than residential care
- Farriers redevelopment on target – *(£200k allocated to project from Learning Disability Development Fund)*
- Review of Small health homes – on target
- Oaklands project – Report to Adult Care Board

4. The BASE project and the impact on current level of need for the traditional day services

Valuing People sets a government target of increasing the employment rate for people with learning disabilities and, thus, reducing the difference between their employment rate and the overall employment rate of disabled people. (*Valuing People: A New Strategy for Learning Disability for 21st Century: Implementation DOH August 2001*)

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
Audit of current service use	Information on current users of day services	July 2002 – completion	Resource Managers working group	Review of unit costs within existing resources	High	LD Management team
BASE funding is secured for the continuation of the project	People with learning disabilities are supported into work	May 2002	New funding through European Funding and partnership initiatives	Service cannot be sustained without external funding source	High	BASE management board
BASE service plan is in place	More people with disabilities can be supported into work	March 2003 – 20% increase in number of people with LD in paid employment through BASE (from 89 – 107)	BASE Manager with Direct Services Manager	Additional resources will be required to increase the availability of the service to more people	Medium	BASE management board Welfare to work monitoring systems LDPB
Employment Strategy	Person centred plans reflect the employment wishes of people with learning disabilities	Winter 2002/3 – Learning Disability Employment strategy in place	Employment focus group Employment champion on LDPB through Welfare to Work agenda	Impact on BASE service & other employment services (linked to Modernisation of Day Services)	Medium	LDPB PCP Quality monitoring Welfare to Work steering group
Modernisation of Day Services Plan	Plan is in place to show the steps needed to achieve modernised services by 2006	January 2003	LD Joint Strategy Manager	Within existing role	Medium	LDPB
Progress to date: European funding secured for continuation of BASE service						

5. Integration of Social Care & Health Care Learning Disability Services

A consultation exercise was undertaken by Buckinghamshire Health Authority early in 2000 on the future shape of Adult Learning Disability Services. The results of the consultation exercise were considered by the Health Authority in April and resulted in a recommendation to the Secretary of State for Health that the local health economy work together to develop two organisations (one for Buckinghamshire County Council area, and one for Milton Keynes) led by the local authorities, to provide learning disability services. These new arrangements will be operational from April 2002.

During the period April 2001 – March 2002 interim arrangements were developed for the specialist learning disability health services to be managed within the new Mental Health trust covering mental health services across the Buckinghamshire County Council area whilst work was undertaken to develop the new service for implementation in April 2002

Objective	Outcomes	Targets	How	Resource consequences	Priority	Monitoring arrangements
A single integrated health & social care service for people with learning disabilities	Easier access to services 'One stop shop' for people with learning disabilities and family carers. Available resources are used more effectively and efficiently	March 2002 Appointment of Executive Manager June 2002 (revised target) Partnership Agreement completed and 'signed off' From July 2002 (revised target) Implementation of new service commences	Project Director, Project Manager & steering group Service Management – Executive Manager LD Services	Within resources identified in both health & social care economies Efficient and effective use of resources. Service Development & budget increases through standard processes	High On-going	Joint Commissioning Process (as it develops) Executive Partnership Board County council arrangements Commissioning arrangements

Progress to date: (*notes in italics show progress since the report was presented to the PAG -19.06.02*)

Executive Manager appointed and in post

Partnership Agreement – on target for sign-off in June (*completed on target*)

Populating the structure – on target for appointments within the new structure to be complete by the middle of June, unless any external recruitment is necessary (*target met. External recruitment in progress for CTLD posts:- Team Manager, Amersham & Chiltern (1 x wte), Wycombe (0.5 wte), Assistant Team Manager Aylesbury*)

Implementation – on target for July (*target met*)