

Local Emergency Support - 2013/2014 - Activity in other Local Authorities

Council	Name of Scheme	Eligibility Rules	Application Method	Progress to Date	Notes
Central Bedfordshire	Local Welfare Provision Payment Scheme	Resident in Central Beds (6 of the last 12 months) or 3 of the last 5 years / Age 16 + / In an emergency situation / do not need to be in receipt of benefits	Telephone only to 0300 3008070 Office Hours only. Proof of identity required		
Lancashire County Council	The Care & Urgent Needs Support Scheme	Resident in Lancashire / Age 16+ / low income /	Telephone 0845 0530015 to be guided through an application. Office Hours only. NI number / benefit details / Savings details / relevant information on the crisis.	70% applicants are single / couples with no dependent children. 81% are 25-64. 41% of applications are for fuel. Demand is less than anticipated - forecasting a £0.5m underspend which they are expecting to increase.	No loans paid only grants. Goods from local suppliers. Using the Northgate Social Fund Service. Limiting access to 2 awards annually. Working closely with partners and Welfare Rights Service. £2.9m programme funding. £0.569 administration funding. Providing vouchers for food, payments to suppliers for suitable goods or services, pre payment cards for goods / heating.
Hampshire County Council					No Policy document as they are not an application based process.
East Sussex Council	Discretionary East Sussex Support Scheme	Meet financial criteria / have a qualifying circumstance or need for assistance / need must be of sufficient priority / resident in East Sussex or intending to be resident / Recourse to public funds / satisfy the tests under Social Security Persons from Abroad legislation / Age 16+	Telephone or Online. No face to face contact.	61% of budget used in first 5 months v actual available i.e. £241,851 spent / £396,047 available. Unallocated provision in budget £225,000 as at September 6th 2013. 3481 calls handled to August 2013. Applications taken 709 to August 2013. Claims awarded in full 260 / in part 186 / refused 256 / pending 7.	1 award per household in any 12 month period. Discretion for any subsequent awards requested. Rent in Advance or Deposits are not covered by this scheme. Funding is not available to those seeking asylum or where an application for asylum has been refused. Support is not provided where Section 17 funding applies. Most applications as a result of a new home 25% followed by benefits issue 9% and then leaving supported accommodation 8%. Refusals - insufficient priority 43% followed by other assistance available 26%.
East Riding Council	Local Welfare Assistance	Resident of East Riding / in receipt of qualifying benefits /	Support Grants - through trusted partners (those trained on the eligibility criteria of the Local Welfare Assistance Scheme) / Emergency Loan applications made online or assisted telephone.	Data provided in August 2013: 960 applications, 55% male, 38% 26-40 age band, 31% 41-55 age band. 57% referred by DWP. £105k spent to date, average award, £143.	Scheme made up of 2 parts: Emergency Loans - repayable / Support Grants - not repayable. Excluded persons - persons for whom someone is in receipt of child benefit / Prisoners / Persons in Care Homes / Students / Persons from Abroad / Persons subject to DWP sanctions and disallowances. Max EL amount for living expenses per day £3 per person. Rent in Advance is covered within this scheme & paid directly to landlord or trusted partner. Maximum period of rent paid - 1 month. Awards made via Faster Payments or Pay Point. Repayment of Emergency Loans at £5.00 per week.

Isle of Wight Council	Local Assistance Scheme	Island residents who have an established link over an appreciable period i.e. 12 months. Age 16+	Online and Telephone	Awards total v budget available at August 2013 - 29% funding used. Programme funding £344,000 for 2013/2014.	Not eligible - persons from abroad in line with Social Security benefit administration rules. Consider maximum of 3 awards in any 12 months.
Surrey County Council	Surrey Local Assistance Scheme			Approving 83% of applications with 70% given a monetary award via pre paid Visa debit card. 22% awarded only household goods through Surrey Reuse Network.	Majority of claims made by individuals who have benefits which are sanctioned or moving between JSA and ESA.
North Yorkshire County Council	North Yorkshire Local Assistance Fund	Age 16+, resident or moving to North Yorkshire, in receipt of specific means tested benefits, low income.	Telephone 0845 8727374 Office hours only.		1 application in a rolling 12 month period or food requirements 2 applications. No cash payments. Administration of the scheme has been contracted to Charis.
Wokingham Borough Council	Local Welfare Provision	Age 16+, resident in Wokingham borough or placed outside by Wokingham Borough Council,		Total funding available to August 2013 - £32,172 v actual spend £1,453 = 4.5%	110 enquiries as at August 2013. Payments made to 34 of these i.e. 31%. Do not pay cash. Are helping claimants by sign posting to resources available locally i.e. foodbanks, Budgeting Loans, Rent Guarantee Schemes etc. Provision made by vouchers, goods or services, direct to bank account, cash in exceptional circumstances.
Cheshire West & Chester Council	HELP (Help in Emergencies for Local People)	Residents of Cheshire West / Chester, householders,		Funding has been amalgamated: £755,000 HELP funding, £450,000 Discretionary Housing Payment funding, £60,000 Council Tax Reduction Scheme / Discretionary Hardship Payments. April to July - 460 applications with 324 awards made i.e. 70.4%. Spend from April to July £73,462 v HELP budget of £251,777 = 29%.	Work closely with Furniture Finders and Changing Lives in Cheshire as well as West and Mid Cheshire Foodbanks i.e. Trussell trust. Excludes support for single people stating payments have been lost or stolen. Only consider householders. Exclude homeless. Exclude those on DWP sanctions. The Council make donations to each foodbank to help with their running costs. Provision is made via an Essentials Card if foodbanks or Changing Lives in Cheshire is not open. Provision can also be made via Fuel Cards.
Wiltshire Council	Local Welfare Provision Scheme	Wiltshire residents / Age 16+	Referral from partner organisations. Online. Telephone 0300 0034567. Out of hours covered by Emergency Duty Service.	April to July - 879 crisis awards, 187 community awards, 50 not eligible, 33 refusals.	No more than 2 claims in a 12 month period. Administered by the Council's Revs & Bens Team. Typical applications - sanctions, awaiting DWP decision, lost/stolen monies, money spent on priority debts.
Lincolnshire Council				Slightly more male than female applicants, most requests for food followed by utilities,	
Cumbria Council	Local Welfare Assistance	Cumbria residents. Age 16+. Low income or access to no funding.	Applications made to the Community Support Team. Telephone 01228 221199. Office hours only although answerphone out of hours signposts contact details for children's or adults services.	Budget £1.390m. £273k for admin, staffing, office set up, All Pay (7,000 cards)	Using Northgate System. Provision is made via direct assistance. Pre loaded cards posted to applicants.