

Pension Fund Board

Title:	Communication Policy Statement
Date:	Friday 20 March 2020
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Local members affected:	N/A

For press enquiries concerning this report, please contact the media office on 01296 382444

Summary

Regulation 61 of the Local Government Pension Scheme (LGPS) Regulations 2013, require an administering authority to prepare, maintain and publish a written statement setting out its communication policy. As a minimum, the Buckinghamshire Pension Fund reviews the policy every three years. The revised Communication Policy Statement, approved by Pension Fund Committee on 28 February 2020, is attached at Appendix 1.

Recommendation

The Board is asked to NOTE the Communication Policy Statement

Supporting information to include the following if a decision is being requested:

Resource implications

N/A

Legal implications

N/A

Other implications/issues

The policy has been updated to reflect the range of media used to communicate with stakeholders. Information videos have been introduced and are available on the Fund's

web pages for both employers and Scheme members. The functionality of *My pension online* (an online facility giving Scheme members 24 hour access to their pension record) has improved which is assisting the Fund in becoming a digitally enabled service, allowing Scheme members to self-serve wherever possible.

Feedback from consultation, Local Area Forums and Local Member views (if relevant)

N/A

Background Papers

<http://www.lgpsregs.org/schemeregs/lgpsregs2013/timeline.php#r61>

Appendix 1 – Communication Policy Statement - 1 April 2020
