

## JOINT OVERVIEW & SCRUTINY COMMITTEE WORK PLAN 2018 -19

Item	Description	2018		2019	
		1 October	December	January	March
Customer Experience Progress Report <i>Report Author: Nicola Ellis</i>	To consider a report providing an update on the progress of the programme, service by services. Highlighting data collected on customer contact and impact of transformation changes				
ICT Strategy Programme 2019 <i>Report Author: Sim Dixon</i>	To consider a report providing details of the programme of projects for the coming year, with appropriate business cases. Report to set out resources required to deliver the projects				
ICT Strategy Progress Report <i>Report Author: Sim Dixon</i>	To receive a report providing an update on the progress of the Strategy.				
R&B System Procurement <i>Report Author: Nicola Ellis</i>	To consider a report on the proposed decision to commence a procurement of a single R&B system for the two authorities.				
Joint Local Plan Submission <i>Report Author: Graham Winwright</i>	To consider a report on the joint Local Plan submission to be submitted for inspection				
Office Accommodation Strategy Review <i>Report Authors: Chris Marchant / Jim Burness</i>	To receive a report setting out the medium term office needs and options for the Chiltern and South Bucks shared service partnership.				
Review of Shared Services <i>Report Author: Jim Burness</i>	To review the 20 shared services implemented to assess the benefits and savings achieved against the business cases.				