

Health and Wellbeing Board minutes supplement

Date: Tuesday 7 July 2020

Time: 2.00 pm

Venue: via video conference call

2 page summary attached

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The Health and Wellbeing board was held on the 7 July via Microsoft Teams. Each organisation on the board presented on how they were impacted by the Covid-19 Pandemic and Plans for Recovery.

You can watch the meeting and view the full minutes and agenda items on the Buckinghamshire Council Website here:

<https://buckinghamshire.moderngov.co.uk/ieListDocuments.aspx?Cld=35.0&Mid=430&Ver=4>

Impact in Bucks

At the time of the meeting **approximately 1600 cases in Buckinghamshire with 383 deaths**; number of confirmed cases was thought to be the 'tip of the iceberg'.

72 new cases had been identified in the period 14-27 June 2020, however, the real number was likely to be four times higher due to people not coming forward for testing.

People had been affected differently; **approximately one in five people diagnosed with Covid-19 had been seriously ill**. One in ten people were suffering symptoms for many weeks after the illness.

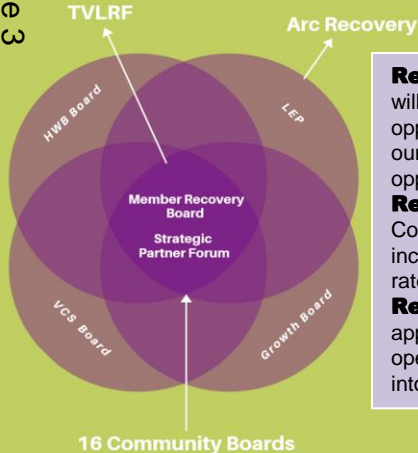
A survey is being carried out in Buckinghamshire, on the impact of Covid-19. The Health and Wellbeing Board is encouraging all residents in Buckinghamshire to complete <https://yourvoicebucks.citizenspace.com/>



Take our Survey by 5 August

Recovery Model for Buckinghamshire

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Reset – recognising that recovery will be to a new normal and taking this opportunity to reimagine and reform our previous thinking and embed the opportunities into future designs.
Resilience –learning to live with Covid-19 and be able to respond to increases and decreases in infection rates.
Restoration – whole system approach to developing our future operating models and build resilience into our system and people

Recovery - initial health and wellbeing priorities

- Prevent resurgence of infection
- Mental health & social isolation
- Work with key groups e.g. BAME, people on reduced income e.g. food & fuel poverty
- Keep people healthy & reduce risk factors that worsen impact of COVID including obesity
- Initiatives to support children & young people
- Successful economic & educational recovery necessary for health and wellbeing

Oxford Health NHS Foundation Trust (Mental Health)

- Very few services were suspended; all emergency and urgent services have been retained.
- There had been an increase in the number of digital assessments.
- A 24/7 mental health help line was set up; enquirers were directed to the most appropriate service
- The Service was preparing for a surge during the recovery period; call numbers and A&E attendances were increasing each week.
- Preparations in some areas e.g. children and young people were being prioritised.
- Waiting lists for assessments were being cleared to ensure support was in place for when children returned to school.

Minutes Item 2

Integrated Care Partnership Recovery

- Recovery model focusses on working in partnership as a healthcare system on behalf of communities and patients
- Work is being undertaken to understand the potential clinical harm due to patients not having accessed care during the pandemic and a Bucks Clinical Harms Steering Group has been established to identify action to mitigate risk.
- Routine operations have restarted and treatment of urgent and cancer patients has continued throughout the pandemic.

- 4 Key Partnerships leading thematic recovery programmes
- 16 Community Boards leading thematic response
- Coordination and information sharing through the Strategic Partner Forum
- Political Oversight through Member Recovery Board

Adults and Health and Children's Services



- Immediate action taken so staff **could work from home**
- All Adult Social Care were maintained throughout the crisis
- Approx. **1200 vulnerable clients** were supported by regular telephone calls
- **Olympic Lodge** was transformed within 3 weeks to become a reablement centre
- There had been a decline in the number of **face to face Children's Social Care visits** at the beginning of the lockdown period but the number was now on the increase due to the easing of the restrictions.
- The Department of Education's statutory processes did not change; the Service worked out a way to **meet children's needs and keep staff safe..**
- Both service areas are now focussed **on recovery and taking forward the positives learned during the pandemic.**

New Voluntary Sector Members

Martin Gallagher, Chief Executive Officer, **The Clare Foundation**, and Katie Higginson, Chief Group Executive, **Community Impact Bucks** attended the board for the first time.

The Voluntary Sector has **played a vital role in responding to the pandemic** – working closely within communities, adapting services overnight and collaborating at local and strategic levels. The sector had been hit hard by the pandemic: many organisations were affected financially as critical income streams were stopped



Preventing health inequalities from widening further



Solutions for people who can't access digital services



Collaboration and effective targeting of resources

Voluntary Sector priorities for recovery



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Healthwatch Bucks presented their annual report

<https://www.healthwatchbucks.co.uk/2020/06/annual-report-2019-20/>

- The 2020/21 work programme was reviewed to include **projects to capture people's experiences** during the Covid-19 pandemic.
- Early feedback from patients showed issues over prescription delays and anxieties over vulnerable people not being on the official shielding list.

The next steps in supporting the recovery would be to:

- Work with the **growing network of hard-to-reach groups** to ensure that their voices were heard as part of the recovery (e.g. digital exclusion).
- Gather views on the **mental health impact of pandemic.**
- Assess the **impact on people waiting for cancer treatment.**
- Capture the experience of people living effects of Covid-19 as a long term condition.

For more information email HWB@buckinghamshire.gov.uk

"The virus is still circulating, it's important that we still follow social distancing"
Dr Jane O'Grady, Director of Public Health

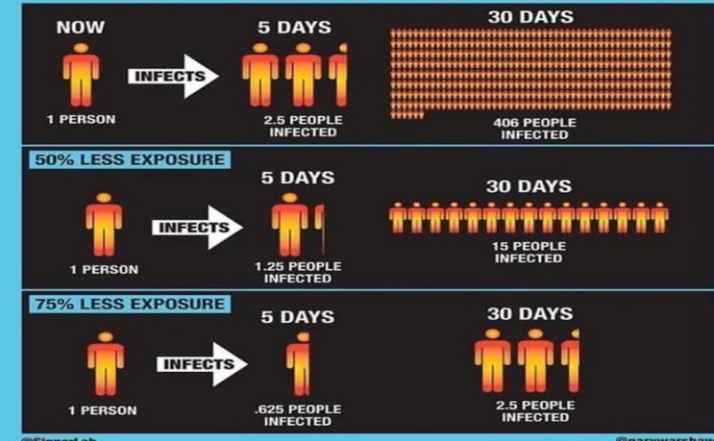
The meeting of the next **Health and Wellbeing Board** will take place on **6 October**. The Board will consider

- Progress on Covid Health and Wellbeing Recovery Plans
- Preparations for Winter
- The first draft of the Joint Health and Wellbeing Strategy (look out for consultation in September) and the
- Director of Public Health Annual Report.

Buckinghamshire & Oxfordshire **Mental Health Helpline** has launched a **free phone number**. For **adults** call **0800 783 0119**. For children and young people call **0800 783 0121**



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