

COVID -19 Contact Numbers – Hub Update will take place at the meeting.

### Contact details to share with residents who need support

Customer Service Centre	<b>01296 395000</b> (Monday – Thursday 9-5.30pm and Friday 9-5pm)
Online contact form to request support directly with the support hub	<a href="http://www.buckinghamshire.gov.uk/your-council/contact-us/">www.buckinghamshire.gov.uk/your-council/contact-us/</a>
<b>Bucks Online Directory (enter a postcode to see ALL local community support organisations)</b>	<a href="http://directory.buckinghamshire.gov.uk/">directory.buckinghamshire.gov.uk/</a> If a group or organisation is missing from the directory, please <a href="#">email the support hub team</a>
Safeguarding adults team	01296 383204 or <a href="tel:0800137915">0800 137915</a> Emergency Out of Hours - 0800 999 7677
Safeguarding children team	<a href="tel:08454600001">0845 460 0001</a> Emergency Out of Hours - 0800 999 7677
Local Emergency Support	01296 382414 Emergency Out of Hours - 0800 999 7677

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### Useful Links

Buckinghamshire Council Coronavirus Support Information	<a href="http://www.buckinghamshire.gov.uk/coronavirus/">www.buckinghamshire.gov.uk/coronavirus/</a>
Buckinghamshire Council Coronavirus Business Support Information	<a href="http://www.buckinghamshire.gov.uk/coronavirus/coronavirus-business-support-hub/">www.buckinghamshire.gov.uk/coronavirus/coronavirus-business-support-hub/</a>
<b>Bucks Online Directory</b> (enter a postcode to see all local community support organisations) See next page for example.	<a href="http://directory.buckinghamshire.gov.uk/">directory.buckinghamshire.gov.uk/</a>
National Shielding Service System (how a clinically extremely vulnerable residents can request council support and/or a priority supermarket delivery slot)	<a href="http://www.gov.uk/coronavirus-shielding-support">www.gov.uk/coronavirus-shielding-support</a>
Test and Trace Support	<a href="http://www.buckinghamshire.gov.uk/coronavirus/community-hub/help-individuals/money/test-and-trace-support-payment/">www.buckinghamshire.gov.uk/coronavirus/community-hub/help-individuals/money/test-and-trace-support-payment/</a>
Buckinghamshire Council Local Emergency Support (to cover urgent short-term emergencies like no immediate food, no heating or lighting)	<a href="http://www.buckscc.gov.uk/services/business-and-benefits/apply-for-local-emergency-support/">www.buckscc.gov.uk/services/business-and-benefits/apply-for-local-emergency-support/</a>
Buckinghamshire Citizens Advice	<a href="http://www.buckinghamshire.gov.uk/coronavirus/community-hub/help-individuals/getting-help/citizens-advice-buckinghamshire/">www.buckinghamshire.gov.uk/coronavirus/community-hub/help-individuals/getting-help/citizens-advice-buckinghamshire/</a>
Government Clinically Extremely Vulnerable Guidance	<a href="http://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19">www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19</a>
Bucks Business First	<a href="http://bbf.uk.com/covid-19">bbf.uk.com/covid-19</a>
NHS Responders (Royal Voluntary Service and GoodSAM partnership that provides app-based volunteer service)	<a href="http://www.goodsamapp.org/NHS">www.goodsamapp.org/NHS</a>  0808 196 3646 (to request help with prescription collection or other support)
Community Impact Bucks – signing up to be a volunteer	<a href="http://communityimpactbucks.org.uk/buckinghamshire-volunteer-matching-service/">communityimpactbucks.org.uk/buckinghamshire-volunteer-matching-service/</a>