

Details of Census Support offer from Buckinghamshire Libraries

This service will be available from 1st March until 4th May.

Please note that there will be NO face to face appointments whilst we are in lockdown and none if Buckinghamshire is in Tier 4 Covid-19 restrictions. However support by telephone will remain available

Appointments to be made by telephoning [0300 131 6000](tel:03001316000) and asking for census information/support. Bookings for support sessions can be made Monday-Friday

Bookings for face to face support will need to be made 48 hours in advance, should it become available. Detailed telephone support will also need to be booked in advance, but quick questions can be answered immediately Mon -Fri (subject to trained staff availability)

Dates and times for support on Saturday to be finalised, depending on lockdown etc.

Should face to face be available, masks must be worn unless the customer has a medical exemption and it will be only the person completing the form who should visit the library unless another person is required to assist with translation or for disability reasons (but only one other person – no family visits as the library will not be open to the general public at these times)

	Venue	Address	Telephone support (note – quick questions can be answered Mon -Fri)		Face to Face appointments (once lockdown over and if not in Tier4)	
			Days	Times	Days	Times
Aylesbury Vale	Aylesbury Library	Walton Street Aylesbury HP20 1UU	Tuesday	10am-6.30pm	Tuesday	10am - 6.30pm
			Friday	10am-4pm	Friday	10am-4pm
			Saturday	tbc	Saturday	tbc