



Finance, Resources, Property & Assets

Cllr John Chilver



Portfolio Priorities

- Drive efficiencies and savings from the new council structure
- Cut back office costs, reduce overheads and introduce new technology and increase income to protect front line services
- Embed a customer focused approach across the Council

Actions to deliver these priorities

Drive efficiencies from the new council structure including reduce overheads and back office costs

- Delivery of Better Buckinghamshire programme

Deliver improvements to the external website

- All content from legacy councils migrated to BC website

Save £13M in the coming year

- Quarterly Budget Monitoring Reports to F&R Select Committee

Increase income to protect front line services

- Annual review of fees & charges across all council services as part of the MTFP process
- Review of property income projections and opportunities

Develop and implement 'Customer First' as our approach to Customer Experience

- Deliver a clear set of Customer Service Standards and Customer Promise