



Buckinghamshire & Milton Keynes Fire Authority

Meeting and date: Overview and Audit Committee, 10 November 2021

Report title: 2020-21 Annual Performance Monitoring

Lead Member: Councillor Lesley Clarke OBE

Report sponsor: Deputy Chief Fire Officer, Mick Osborne

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Action: Noting

Recommendations: That the outturn performance against the outcome measures specified in the Corporate Plan 2020-25 be noted.

Executive summary: This report provides a review of annual performance in relation to the Authority's 2020–25 Corporate Plan objectives focusing on incidents in homes, workplaces, whilst travelling and in wider community settings. It covers the period 1 April 2020 to 31 March 2021.

This year's report should be scrutinised differently. The impact of the pandemic on incidents that Buckinghamshire Fire and Rescue Service attended can be clearly seen. In most cases, the effect of the pandemic on people's behaviour can be considered the main factor to the major changes in outcomes.

A summary of key indicators is shown at page 5 of the annexed report. These indicate, significant improvement/change against five-year averages across most key indicators. In particular: accidental dwelling fires (down 20%), chimney fires (down 36%), non-domestic property fires (down 32%) and deliberate primary fires (down 24%).

The exception to these positive trends were non-fire-related incidents (special service incidents) in dwellings (up 23%), see page 10 of the annex report.

Financial implications: None at present.

Risk management: Performance and risk information is designed and presented to assist the Authority in the strategic decision-making through understanding the communities we serve and associated risk profiles. Performance management information is a major contributor to service improvement and to the effective prioritisation of resources.

Legal implications: None at present.

Privacy and security implications: None at present.

Duty to collaborate: This report references collaborative work-streams based upon the Authority's collaborative principles where this is deemed appropriate.

Health and safety implications: No issues identified from this report.

Environmental implications: No issues identified from this report.

Equality, diversity, and inclusion implications: While there are no issues identified within this report, as a service we monitor groups impacted by incidents that we attend. We then use this information to understand and develop our community engagement methodology.

Consultation and communication: We aim to provide performance information incorporating stakeholder contributions. The report will be circulated throughout the organisation for information and awareness.

Board	Date	Outcome
Performance Monitoring Board (via email)	30/09/2021	Approved for submission to Strategic Management Board
Strategic Management Board	19/10/2021	Approved for submission to Overview and Audit Committee

Background papers:

- [2019-20 Annual Performance Monitoring Report](#)
- [2020-2025 Corporate Plan - Year 2 Update](#)
- [2020-2025 Corporate Plan](#)
- [Public Safety Plan 2020-25](#)

Appendix	Title	Protective Marking
1	2020-21 Annual Performance Monitoring Report	N/A