

**Date:** 18 November 2021

**Title:** Healthwatch Bucks update (September 2021)

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**Report Sponsor:** Jenny Baker OBE, Chair of Healthwatch Bucks

**Purpose of Report:** Feedback from residents on Health and Social Care services in Buckinghamshire

**Report for information, discussion, decision or approval:** For information

**Recommendations:**

- Note findings of the report

### **Executive Summary**

We are one of 148 independent Local Healthwatch organisations set up by the government under the Health and Social Care Act 2012. Our role is to ensure that health and social care services put the experiences of people at the heart of their work.

This paper summarises recent project work we have undertaken in relation to health and social care services, as aligned with the priorities of Joint Health & Wellbeing strategy. We have also included a brief summary report looking at feedback about Primary Care services.