

Buckinghamshire All Age Carers: Action Plan

2019 - 2022



Your community
Your care
Developing Buckinghamshire together

NHS
Buckinghamshire
Clinical Commissioning Group

Action Plan

Based on what we have heard, we have grouped the proposed actions in line with our 5 identified priorities:

Priority	Action	Lead
Services and systems that work for carers	Review online information, advice and guidance available for carers. Ensuring there is a single point of access within the council and clear signposting to other agencies.	The Council's Integrated Commissioning Service. Carers Bucks.
	Promote the carer's identification card for all age carers. To be used in schools and local communities to identify them as a <u>carer</u> .	Carers Bucks. The Council's Communications Team.
	Develop a communications plan to promote wider understanding of carers and their role. Circulated to the public as well as primary and secondary care environments. Provide briefings on referral pathways for carers support service.	The Council's Integrated Commissioning Service. The Council's Adult Services and Health Operational Team. BHT Discharge Team. Carers Bucks. VCS providers.
	Work with hospital discharge teams to raise the profile of carers and ensure that: a) They are part of the hospital discharge process. b) Ensure that <u>carers</u> needs are considered when making a hospital discharge.	The Council's Integrated Commissioning Service. The Council's Adult Services and Health Operational Team. BHT Discharge Team. Carers Bucks.

	Complete audit of services to support carers and support development of links/ signposting to these organisations	The Council's Integrated Commissioning Service. The Council's Adult Services and Health Operational Team. Carers Bucks. VCS providers.
	Promote the completion of <u>carers</u> assessment and carers emergency plans. These plans can be shared with others to prevent an escalation when experiencing an emergency	The Council's Social Work Team. Oxford Health NHS Foundation Trust. Carers Bucks
Employment and financial wellbeing	Promote carers training awareness for managers	The Council's Integrated Commissioning Service. The Council's Adult Services and Health Operational Team. BHT Discharge Team. <u>Carers Bucks</u> .
	Develop a managers e-learning package to support carers in the workplace	The Council's Communications Team Carers Bucks.
	Work with young carers and their families to discuss next steps for carers leaving secondary school to consider their options	Carers Bucks.
	Promote carers awareness within Buckinghamshire universities	Carers Bucks.
	Carers Bucks and DWP to promote carers rights. Focussing on making sure carers are aware of their rights to financial support	The Council's Integrated Commissioning Service. Carers Bucks. DWP.
	Promote benefits of employing carers to employers in Buckinghamshire through media campaign and awareness raising activity	The Council's Communications Team.

Supporting young carers	Work with Carers Bucks to deliver carers awareness training in schools	Carers Bucks
	Promote carers support sessions widely within Bucks schools	Carers Bucks. Schools Team.
	Promote the Young Carers ID card	Carers Bucks. Schools Team.
	Raise awareness of young carers with colleagues in health and social care to identify and support young carers	The Council's Integrated Commissioning Service. Carers Bucks. Oxford Health NHS Foundation Trust.
	Work with Carers Bucks and VCS providers to offer access to activities and opportunities for socialising with peer groups	Carers Bucks. VCS providers.
Recognising and support carers in the wider community and society	Promote Carers Rights Day and Carers Week on The Council and partner websites	The Council's Integrated Commissioning Service. The Council's Communications Team.
	Work with community partners to raise local awareness of support services available to carers through carers events, social media and websites	The Council's Integrated Commissioning Service. Carers Bucks. Oxford Health NHS Foundation Trust. The Council's Communications Team.
	Increase carers awareness of preventative community services such as Live Well: Stay Well to support physical health and wellbeing	The Council's Integrated Commissioning Service. Carers Bucks. Oxford Health NHS Foundation Trust. The Council's Communications Team.

Building research and evidence to improve outcomes for carers	Review identified needs within carers support services and ensure that commissioned services are aware of these when developing services	The Council's Integrated Commissioning Service. Carers Bucks.
	Carers Bucks will represent carers and their views/ experience on health and wellbeing boards, transformation meetings and local planning groups	Carers Bucks.
	Views and experiences of carers will be built into the shape and planning of services	Integrated Commissioning.